# ANNEX E, TASK AUTHORIZATION FORM

Contract Number	47419-218907/001/ZQ			
ask Authorization (TA) Number 2021001758				
Contractor's Name and Address				
BDO CANADA LLP 180 Kent Street, Suite 1700 Ottawa, Ontario K1P0B6, Canada				
Total Estimated Cost of Task (Applicable Taxes extra) before any revisions:	\$449,875.00			
Issue Date: November 24, 2020	Response Required By: Five (5) days after issuance			
Work Location: National Capital Region (NCR)				
Travel: N/A				
Language Requirements: English				
TA Revisions Previously Authorized				
\$0.00				
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra) \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
New TA Revision				
\$0.00				
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra) \$			
Total Estimated Cost of Task (Applicable Taxes extra) after this revision:	\$			
Contract Security Requirements (as applicable)				
This task includes security requirements.  ☐ No  x Yes; Refer to the Security Requirements Checklist (SRCL) annex of the Contract.  Remarks: RELIABILITY				
Required Work				
SECTION A – Task Description of the Work Required				
The Information, Science and Technology Branch (ISTB) at the Canada Border Services Agency (CBSA) recently re-				

The Information, Science and Technology Branch (ISTB) at the Canada Border Services Agency (CBSA) recently realigned under a new Functional Management Model to streamline the way it delivers information management / information technology (IM/IT) initiatives for the Agency and its partners. As a result, Border Technologies Innovation Directorate (BTID) was established as a new organization to accelerate the evaluation and deployment of new technologies. BTID's mandate is to increase organizational agility to advance CBSA's Transformation and Renewal Agenda through full design, production, testing and deployment to meet business needs.

To address the spread of COVID-19, CBSA collaborated with the Public Health Agency of Canada (PHAC) to enhance the Government of Canada's (GC) ability to limit the spread of the virus by supporting contact tracing activities. The ArriveCAN applications [on Android and iOS] and website (ArriveCAN) were introduced as a result of rapid development in April 2020 as digital options for the collection of mandatory information from travelers entering Canada. ArriveCAN allows travelers to input their information quickly, easily and securely prior to, or upon arrival in Canada as opposed to other means currently available. This electronic collection method also limits physical contact between travelers, airline officials, airport authority staff, PHAC officials and Border Security Officers (BSOs). The information collected helps the PHAC with its compliance and enforcement efforts.

CBSA requires business consulting services to work collaboratively with the ArriveCAN project team and relevant stakeholders. Given the rapid development efforts taken by BTID, it is critical to ensure an Agile / Scrum methodology and practices are embedded in development activities moving forward. The expected professional services will provide a an Agile approach to allow for the execution of sprint activities, in order to meet organizational and project objectives, as well as timelines.

The required resource(s) will provide business consulting services, including expert advice and guidance, on an as and when required basis. This will require experience with leading large complex initiatives in a GC context, and addressing business needs through the assessment of organizational capabilities (e.g., People; Process), in order to identify areas of improvement and appropriate approaches, including Agile / Scrum practices, to ensure ArriveCAN meets defined business needs. The specific work involves providing key support, knowledge, and recommendations for evolving business needs.

Tasks will include, but not be limited to the following:

- Define objectives and success criteria related for the project
- Ensure stakeholders are committed to, and moving forward on, identified and shared objectives
- Support and nurture strong relationships between stakeholders to ensure strong team dynamics
- Embed an Agile / Scrum methodology and practices with stakeholders in their roles
- Plan for, and manage sprints, to ensure success in meeting objectives
- Lead and participate in meetings and activities during sprint planning and execution
- Track against and document activities, including milestones and progress
- Support the tracking of relevant information in a dashboard format in line with organizational practices
- Support the creation of user stories / storyboards to identify business requirements
- Support the identification of business requirements as a result of meeting activities
- Provide input on the prioritization of business requirements in a backlog of prioritized items
- Support the project team throughout various activities, including sprints
- Mitigate and/or resolve barriers and issues that may prevent objectives
- Provide input on the implementation of an improvement plan to identify, analyze, plan, track and control improvements on a continuous basis
- Make recommendations and provide advice for improvements
- Advise Senior Management on a range of issues affecting the ability to achieve objectives
- Provide general advice and guidance
- Provide coaching on business practices and decision-making criteria

The deliverables may include, but are not limited to:

- · Documented sprint log identifying objectives, key activities, status, issues, and decisions, as required
- Documented management dashboard(s) with relevant information, as required
- Documented business requirements list on a monthly basis, as required
- · Prioritized item backlog on a monthly basis, as required
- User stories / storyboards, as required
- Documented issues log, as required
- Sprint retrospectives, including lessons learned, at completion of sprints
- Briefing notes, as required
- Presentation materials and reports, as required
- Meeting facilitation materials and notes, as required
- Written and verbal advice, as required
- Written and verbal Project Status Reports, as required

Additional deliverables, including general advice, may be identified and requested on an as needed basis. Documents and change control will be delivered in accordance with the project.

All deliverables must conform to the client's standards and provide guidance/instruction to other project team members as necessary to achieve quality assurance objectives.

#### **SECTION B – Applicable Basis of Payment**

TA subject to a Limitation of Expenditure

The total value of this TA to complete the work as described in the Task Description is **not to exceed \$449,875.00**, exclusive of applicable taxes [equivalent to \$508,358.75 with HST].

### **SECTION C – Cost Breakdown of Task**

Name / Nom Category and Level / Catégorie et Niveau	PWGSC Security File No. / Nº du dossier de sécurité TPSGC	Linguistic Profile / Profil linguistique	Per Diem Rate / Taux journalier	Estimated Level of Effort (days) / Niveau d'effort estimatif (jours)	Total Estimated Cost / Coût total estimatif
<b>Daniel Mixture</b> Business Consultant – Senior	95-74-8398	English			\$449,875.00

#### Expected Timeframe:

• Immediate start upon TA Award to September 10, 2022

# **SECTION D – Applicable Method of Payment**

Monthly Payments

### **Authorization - Authorization**

By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify(ies) that the content of this TA is in accordance with the Contract.

En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.

oo dodx attooto(iit) que le contenta de cotte /// respecte les contaitens du content.					
Name of Project Authority - Nom du chargé de projet					
Signature UTANO ANTONIO Digitally signed by UTANO ANTONIO Date: 2020.12.11 T1:44:53 -05'00'					
Name of PWGSC Contracting Authority - Nom de l'autorité contractante de TPSGC					
Signature StLouis, Robin Prysgsc-TPSgc Date: 2020-12.11 13.63.18-05'00'	Date				
Contractor's Signature - Signature de l'entrepreneur					
Name and title of individual authorized to sign for the Contractor Nom et titre de la personne autorisée à signer au nom de l'entrepreneur Harry Lake, Partner					
Signature Alace	Date December 11, 2020				

# Douglas, Morgan

From: Utano, Antonio

**Sent:** December 11, 2020 11:48 AM

To: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC); Leclair,

Meagan; Wakim, Yolla

Cc: Daly, Diane

Subject: RE: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT -

TA Request for Senior Business Consultant

**Attachments:** 1000355809 - 2021001758 - TA\_AU.pdf

Please see attached.

Τ

Т

Т.

From: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID\_Procurement-

Approvisionnement\_DTFI.ASFC@cbsa-asfc.gc.ca>

Sent: December 11, 2020 11:35 AM

To: Leclair, Meagan < Meagan.Leclair@cbsa-asfc.gc.ca>; Utano, Antonio < Antonio.Utano@cbsa-asfc.gc.ca>; Wakim, Yolla

<Yolla.Wakim@cbsa-asfc.gc.ca>

Cc: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>

Subject: RE: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior

**Business Consultant** 

Thanks Meagan!

Hi Tony – Please sign the attached TA 2021001758 for Dan Mixture and return. Thanks!

Thanks,

Catrina Santiago BTID Procurement

CBSA - ISTB

Mobile: 343-552-4105

From: Leclair, Meagan < Meagan. Leclair@cbsa-asfc.gc.ca>

Sent: December 11, 2020 11:30 AM

To: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-

Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

Cc: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>

Subject: RE: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior

**Business Consultant** 

Good morning,

Please see the attached TA for the Project Authority's signature. Kindly return the TA to me once signed, so I can obtain PSPC's signature.

Should you have any questions, please do not hesitate to contact me.

Thank you,

Meagan Leclair

A/ Senior Contracting Officer

Strategic Procurement Division (SPD), Operations (OPS) | Finance and Corporate Management Branch

Canada Border Services Agency | Government of Canada

355 North River Road, Vanier Tower B, 17th Floor, Ottawa, Ontario, K1A 0L8

№ Meagan.Leclair@cbsa-asfc.gc.ca | 🚳 343-551-6907

A/ Agent principal des marchés

Division de l'approvisionnement stratégiques (DAS), Operations (OPS) | Direction générale des finances et de la gestion organisationnelle Agence des services frontaliers du Canada | Gouvernement du Canada

355 rue North River, Tour B, 17eime étage, Ottawa, Ontario, K1A 0L8

№ Meagan.Leclair@cbsa-asfc.gc.ca | 343-551-6907

From: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>

Sent: December 10, 2020 8:23 AM

**To:** Egan, Tara <<u>Tara.Egan@cbsa-asfc.gc.ca</u>>; Derouin, Michel <<u>Michel.Derouin@cbsa-asfc.gc.ca</u>>; Leclair, Meagan <<u>Meagan.Leclair@cbsa-asfc.gc.ca</u>>

**Cc:** BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

**Subject:** RE: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior Business Consultant

Thank you everyone. Mihn Doan is receiving regular updates on all covid19 and agency work. We appreciate your support.

From: Egan, Tara <Tara.Egan@cbsa-asfc.gc.ca>

Sent: December 10, 2020 7:24 AM

**To:** Daly, Diane < <u>Diane.Daly@cbsa-asfc.gc.ca</u>>; Derouin, Michel < <u>Michel.Derouin@cbsa-asfc.gc.ca</u>>; Leclair, Meagan < Meagan.Leclair@cbsa-asfc.gc.ca>

Cc: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-

Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

**Subject:** RE: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior Business Consultant

Good morning, Diane

I have assigned this requirement to Meagan Leclair, who will review it and begin work on it as soon as possible. She will share updates as her work progresses.

As always, please let us know if we can be of further assistance

Best regards

Tara

From: Daly, Diane < <u>Diane.Daly@cbsa-asfc.gc.ca</u>>
Sent: Wednesday, December 9, 2020 4:26 PM

To: Egan, Tara < Tara. Egan@cbsa-asfc.gc.ca >; Derouin, Michel < Michel. Derouin@cbsa-asfc.gc.ca >

**Cc:** BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

**Subject:** FW: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior Business Consultant

Good afternoon folks,

This is a covid19 requirement and it has not been assigned. Please advise, thanks.

From: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-

Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

Sent: December 9, 2020 3:42 PM

To: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>

Subject: FW: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior

**Business Consultant** 

Diane – here is the email sent to CBSA Contracting. Subject and email mentions COVID 19 requirement.

Thanks, Catrina Santiago BTID Procurement CBSA – ISTB

Mobile: 343-552-4105

From: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-

Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

Sent: December 4, 2020 6:46 PM

To: CBSA-ASFC, Contracting-Contrats < Contracting@cbsa-asfc.gc.ca>

Cc: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>; Egan, Tara < Tara. Egan@cbsa-asfc.gc.ca>

Subject: RE: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior

**Business Consultant** 

PR has been approved.

Thanks, Catrina Santiago BTID Procurement CBSA – ISTB

Mobile: 343-552-4105

From: CBSA-ASFC, Contracting-Contrats < Contracting@cbsa-asfc.gc.ca>

Sent: December 4, 2020 3:36 PM

To: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-

Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

**Cc:** Daly, Diane < <u>Diane.Daly@cbsa-asfc.gc.ca</u>>; Egan, Tara < <u>Tara.Egan@cbsa-asfc.gc.ca</u>>; CBSA-ASFC, Contracting-

Contrats < Contracting@cbsa-asfc.gc.ca>

Subject: RE: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior

**Business Consultant** 

Good afternoon Catrina,

The PR has been released and is now pending section 32 approval (Antonio Utano).

Thank you,

# **Maxime Brisset**

Contracting Oversight and Policy / Surveillance des marchés et des politiques

 $\underline{\mathsf{Maxime.Brisset@cbsa-asfc.gc.ca}}$ 

Tel / Tél.: 343-551-6935

\*\*Please visit the SPD community page for useful contracting information and instructions\*\*

From: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC) < CBSA.BTID Procurement-

Approvisionnement DTFI.ASFC@cbsa-asfc.gc.ca>

Sent: December 4, 2020 1:35 PM

To: CBSA-ASFC, Contracting-Contrats < Contracting@cbsa-asfc.gc.ca>

Cc: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>; Egan, Tara < Tara. Egan@cbsa-asfc.gc.ca>

Subject: URGENT COVID 19 REQUIREMENT - PR 1000355809 - COVID 19 REQUIREMENT - TA Request for Senior Business

Consultant

Importance: High

Good Afternoon,

Purchase Requisition 1000355809 has been submitted into the system with all supporting documents. This is an urgent COVID 19 requirement.

Kindly process and let me know if you have any questions.

TA Request for Senior Business Consultant (resource: Dan Mixture).

Thanks,

Catrina Santiago
Administrative Planning Officer
Project Resource Management
Business Application Services Directorate
Information, Science & Technology Branch
Canada Border Services Agency
Mobile: +1 (343) 552-4105

Email: Catrina.Santiago@cbsa-asfc.gc.ca

# Douglas, Morgan

From: Leclair, Meagan

**Sent:** December 11, 2020 02:03 PM

**To:** 'FIRM-ManagementConsultingSupport'

Cc: Lake, Harry; Macdonald, Roary; Mixture, Daniel

**Subject:** RE: [EXT] 47419-218907/001/ZQ: 1000355809 - 2021001758 TA

**Attachments:** 1000355809 - 2021001758 - TA

Good afternoon,

Please find the fully executed TA attached, for your records.

Should you have any questions, please do not hesitate to contact me.

Thank you,

Meagan Leclair

A/ Senior Contracting Officer

Strategic Procurement Division (SPD), Operations (OPS) | Finance and Corporate Management Branch Canada Border Services Agency | Government of Canada 355 North River Road, Vanier Tower B, 17th Floor, Ottawa, Ontario, K1A 0L8

Meagan.Leclair@cbsa-asfc.gc.ca | 343-551-6907

#### A/ Agent principal des marchés

Division de l'approvisionnement stratégiques (DAS), Operations (OPS) | Direction générale des finances et de la gestion organisationnelle Agence des services frontaliers du Canada | Gouvernement du Canada 355 rue North River, Tour B, 17eime étage, Ottawa, Ontario, K1A 0L8

☑ Meagan.Leclair@cbsa-asfc.gc.ca | 343-551-6907

From: FIRM-ManagementConsultingSupport <FIRM-ManagementConsultingSupport@bdo.ca>

Sent: December 11, 2020 11:21 AM

To: Leclair, Meagan < Meagan.Leclair@cbsa-asfc.gc.ca>

Cc: Lake, Harry <a href="https://www.ca>;">hlake@bdo.ca>; Macdonald, Roary <a href="mailto:RMacdonald@bdo.ca">RMacdonald@bdo.ca>; Mixture, Daniel <a href="mailto:damixture@bdo.ca">damixture@bdo.ca>; Macdonald@bdo.ca>; Mixture, Daniel <a href="mailto:damixture@bdo.ca">damixture@bdo.ca>; Macdonald@bdo.ca>; Mixture, Daniel <a href="mailto:damixture@bdo.ca">damixture@bdo.ca>; Macdonald@bdo.ca>; Mixture, Daniel <a href="mailto:damixture@bdo.ca">damixture@bdo.ca>; Mixture, Daniel <a href="mailto:damixture@bdo.ca">damixture@bdo.ca</a>; Mixture@bdo.ca</a>; Mixture.

FIRM-ManagementConsultingSupport <FIRM-ManagementConsultingSupport@bdo.ca>

Subject: RE: [EXT] 47419-218907/001/ZQ: 1000355809 - 2021001758 TA

Good Morning,

Attached you will find TA Number 2021001758 against Contract Number 47419-218907/001/ZQ signed by BDO Canada LLP.

If you have any questions, please do not hesitate to contact me.

Best Regards,

Amanda

#### Amanda Picard

Corporate Admin Services | Alternate Company Security Officer | BDO Canada LLP | BDO Consulting Office: 613-237-9331 Ext. 3020

Address: 180 Kent St., Suite 1700 | Ottawa, ON | K1P 0B6

#### Apicard@bdo.ca | bdo.ca











📤 Before you print think about the environment/Avant d'imprimer, pensez à l'environnement

From: Leclair, Meagan < Meagan.Leclair@cbsa-asfc.gc.ca >

Sent: Friday, December 11, 2020 10:12 AM

To: Lake, Harry <hlake@bdo.ca>

Subject: [EXT] 47419-218907/001/ZQ: 1000355809 - 2021001758 TA

Importance: High

Good morning,

Please see the attached TA for your review and signature. Kindly return the signed TA to me as soon as possible, as this is a urgent request.

Should you have any questions, please do not hesitate to contact me.

Thank you,

Meagan Leclair

A/ Senior Contracting Officer

Strategic Procurement Division (SPD), Operations (OPS) | Finance and Corporate Management Branch Canada Border Services Agency | Government of Canada 355 North River Road, Vanier Tower B, 17th Floor, Ottawa, Ontario, K1A 0L8

Meagan.Leclair@cbsa-asfc.gc.ca | 343-551-6907

A/ Agent principal des marchés

Division de l'approvisionnement stratégiques (DAS), Operations (OPS) | Direction générale des finances et de la gestion organisationnelle Agence des services frontaliers du Canada | Gouvernement du Canada 355 rue North River, Tour B, 17eime étage, Ottawa, Ontario, K1A 0L8

Meagan.Leclair@cbsa-asfc.gc.ca | 343-551-6907

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BDO est la marque utilisée pour désigner le réseau BDO et chacune de ses sociétés membres.

# Douglas, Morgan

**From:** Santiago, Catrina

**Sent:** September 17, 2020 01:46 PM

**To:** CBSA-ASFC, Contracting-Contrats; Pedroza Daher, Bruno

Cc:Daly, Diane; Cloutier, Yves; Cleroux, NancySubject:RE: 47419-218907 // REQ#1000348907Attachments:47419-218907 Amendment 001 Signed.pdf

Categories: Maxime

Hello Everyone,

There was a correction on the Project Authority which should be Tony Utano. Please find attached signed amendment 001.

Thanks,

Catrina Santiago

Strategic Procurement Services

**Border Technologies Innovation Directorate** 

Mobile: 343-552-4105

**From:** CBSA-ASFC, Contracting-Contrats **Sent:** September 17, 2020 10:33 AM

To: Pedroza Daher, Bruno

Cc: Daly, Diane; Cloutier, Yves; CBSA-ASFC, Contracting-Contrats; Santiago, Catrina; Cleroux, Nancy

Subject: RE: 47419-218907 // REQ#1000348907

Good morning Bruno,

Since you are the officer assigned to this file, this is to let you know we received the contract from PSPC. The requisition can be linked to a PO.

The contract has been uploaded into Apollo:

1000348907 - 47419-218907 Contract

Thank you,

# Maxime Brisset

Contracting Oversight and Policy / Surveillance des marchés et des politiques Maxime.Brisset@cbsa-asfc.gc.ca

Tel / Tél.: 343-551-6935

<sup>\*\*</sup>Please visit the SPD community page for useful contracting information and instructions\*\*

From: Santiago, Catrina < Catrina. Santiago@cbsa-asfc.gc.ca>

**Sent:** September 17, 2020 9:34 AM

To: CBSA-ASFC, Contracting-Contrats <Contracting@cbsa-asfc.gc.ca>; Cloutier, Yves <Yves.Cloutier@cbsa-asfc.gc.ca>

Cc: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca >

**Subject:** FW: 47419-218907

PR # 1000348907

Thanks,
Catrina Santiago
Strategic Procurement Services
Border Technologies Innovation Directorate

Mobile: 343-552-4105

From: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca >

**Sent:** September 17, 2020 7:56 AM

To: CBSA-ASFC, Contracting-Contrats < Contracting@cbsa-asfc.gc.ca >; Santiago, Catrina < Catrina.Santiago@cbsa-

asfc.gc.ca>

**Subject:** FW: 47419-218907

Please find attached contract. Thank you.

Catrina – please provide contracting with the purchase requisition number, thank you (refer to tab 1).



Public Works and **Government Services** Canada

Travaux publics et Services gouvernementaux Canada

Purchasing Office - Bureau des achats:

Services Procurement-Instruments Management Division/Approvisionnements de services-Gestion des instruments

Terrasses de la Chaudière 5th Floor 10 Wellington Street

Gatineau

Ouebec

K1A 0S5

# **CONTRACT AMENDMENT MODIFICATION AU CONTRAT**

The referenced document is hereby amended: unless otherwise indicated, all other terms and conditions of the contract remain the same.

Ce document est par la présente modifié: sauf indication contraire, les modalités du contrat demeurent les mêmes

The Vendor/Firm hereby accepts/acknowledges this amendment.

Le fournisseur/entrepreneur accepte la présente modification/en accusé réception.

Harry Lake, Partner A September 17, 2020

Date

Signature

Name, title of person authorized to sign (type or print) Nom et titre du signataire autorisé (taper ou imprimer)

Return signed copy forthwith

Prière de retourner une copie dûment signée immédiatement

**Comments - Commentaires** 

**Vendor/Firm Name and Address** Raison sociale et adresse du fournisseur/de l'entrepreneur

131585366PG0003 BDO CANADA LLP 180 Kent Street **Suite 1700** Ottawa Ontario K1P0B6 Canada

<b>Title - Sujet</b> TSPS-Business Consulting-Str	ream 2&3			
Contract No N° du contrat		<b>Ame</b> 001	Amendment No N° Modif	
	47419-218907/001/ZQ Client Reference No N° de référence du client			
1000348907			-09-17	
Requisition Reference No N 47419-218907	l° de la demai	nde		
File No N° de dossier	CCC No./N°	CCC - FMS No./	N° VME	
020zq.47419-218907				
Financial Codes Code(s) financier(s)			GST/HST TPS/TVH	
Code(s) illiancier(s)			11 0/1 111	
F.O.B F.A.B. Destination				
GST/HST - TPS/TVH	Duty - Droits			
See Herein - Voir ci-inclus	See Herein -	Voir ci-inclus		
Destination - of Goods, Servi	•			
Destination - des biens, servi	ces et constr	uction:		
Invalance Orderinal and two as				
Invoices - Original and two co Factures - Envoyer l'original o	-			
Address Francists Ass. Adve.				
Address Enquiries to: - Adres St-Louis, Robin	sser toutes qu	estions a:	Buyer ld - ld de l'acheteur 020zq	
Telephone No N° de télépho	nne	FAX No N° d	•	
(613) 858-6185 ( )	one.	( ) -	e i Ax	
Increase (Decrease) - Augme	ntation (Dimir	nution)		
\$0.00	•	,		
Revised estimated cost		Currency Type	- Genre de devise	
Coût révisé estimatif		CAD		
\$14,746,500.00  For the Minister - Pour le Min	ietro	CAD	Digitally signed by: StLouis, Robin	
For the Minister - Pour le Min	"StLc	ouis, Rob	DN: CN = StLouis, Robin C = CA O = GC OU PWGSC-TPSGC	



Contract No. -  $N^{\circ}$  du contrat 47419-218907 Client Ref. No. -  $N^{\circ}$  de réf. du client 1000348907

Amd. No. - N° de la modif. 001 File No. - N° du dossier 020zq.47419-218907

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

This amendment no 001 is raised to:

- Change the Project Authority; and
- Change the Contractor's Representative.

#### At article 7.5.2 Project Authority

**Delete** existing article 7.5.2 Project Authority and **Replace with**:

#### 7.5.2 Project Authority

The Project Authority for the Contract is:

Name: Ántonio Utano Title: Executive Director

Canada Border Services Agency

Phone: 613-858-4710

E-mail address: antonio.utano@cbsa-asfc.gc.ca

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

# At article 7.5.3 Contractor's Representative

**Delete** existing article 7.5.3 Contractor's Representative and **Replace with**:

#### 7.5.3 Contractor's Representative

The Contractor's Representative for the Contract is:

Name: Henry Lake BDO Canada LLP Phone: 613-780-6460

E-mail address: hlake@bdo.ca

# Douglas, Morgan

From: Macmillan, Kathleen <kmacmillan@bdo.ca>

**Sent:** November 4, 2020 01:00 PM

To: Leclair, Meagan

**Cc:** Brault, Max; FIRM-ManagementConsultingSupport; Picard, Amanda; Lake, Harry;

Macdonald, Roary

**Subject:** RE: [EXT] RE: 1000355124: - 2021001316 **Attachments:** 1000355124\_-\_2021001316\_-\_TA\_AU.pdf

Hello Meagan,

Please find attached the TA signed under contract 47419-218907/001/ZQ, TA # 2021001316 by BDO Canada LLP.

Please let me know if you need anything further.

Thank you, Kathleen

Kathleen Macmillan

Executive Assistant, Strategy and Operations | BDO Canada LLP | BDO Consulting

Phone: 613-237-9331 ext. 3290

Address: 180 Kent Street, Suite 1700 | Ottawa, ON | K1P 0B6

kmacmillan@bdo.ca | bdo.ca

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From: Leclair, Meagan < Meagan. Leclair@cbsa-asfc.gc.ca >

Sent: November 4, 2020 8:42 AM
To: Picard. Amanda <APicard@bdo.ca>

Cc: Lake, Harry <a href="https://www.ca>; Macdonald, Roary">https://www.ca>; Macdonald, Roary</a> <a href="https://www.ca>; Brault, Max</a> <a href="https://www.ca>; FIRM-ca>; Brault, Max</a> <a href="https://www.ca>; Brau

ManagementConsultingSupport <FIRM-ManagementConsultingSupport@bdo.ca>

Subject: [EXT] RE: 1000355124: 47419-218907/001/ZQ - 2021001316

Good morning,

The PSPC Contracting Authority identified some corrections that were required on the TA:

- Section B Applicable Basis of Payment: "TA subject to a Limitation of Expenditure" was added; and
- Section D Applicable Method of Payment: "Monthly Payments" was added.

Could you kindly resign the attached TA and return to me.

Should you have any questions, please do not hesitate to contact me.

Thank you,

Meagan Leclair

A/ Senior Contracting Officer

Strategic Procurement Division (SPD), Operations (OPS) | Finance and Corporate Management Branch Canada Border Services Agency | Government of Canada

355 North River Road, Vanier Tower B, 17th Floor, Ottawa, Ontario, K1A 0L8

№ Meagan.Leclair@cbsa-asfc.gc.ca | 🚳 343-551-6907

#### A/ Agent principal des marchés

Division de l'approvisionnement stratégiques (DAS), Operations (OPS) | Direction générale des finances et de la gestion organisationnelle Agence des services frontaliers du Canada | Gouvernement du Canada 355 rue North River, Tour B, 17eime étage, Ottawa, Ontario, K1A 0L8

Meagan.Leclair@cbsa-asfc.gc.ca | 343-551-6907

From: Leclair, Meagan

Sent: October 29, 2020 1:51 PM

To: 'Picard, Amanda' <APicard@bdo.ca>

Cc: Lake, Harry < hlake@bdo.ca >; Macdonald, Roary < RMacdonald@bdo.ca >; Brault, Max < mbrault@bdo.ca >; FIRM-

ManagementConsultingSupport <FIRM-ManagementConsultingSupport@bdo.ca>

Subject: RE: 1000355124: 47419-218907/001/ZQ - 2021001316

Good afternoon,

Please see the attached fully executed TA, for your records.

Should you have any questions, please do not hesitate to contact me.

Thank you,

Meagan Leclair

A/ Senior Contracting Officer

Strategic Procurement Division (SPD), Operations (OPS) | Finance and Corporate Management Branch Canada Border Services Agency | Government of Canada 355 North River Road, Vanier Tower B, 17th Floor, Ottawa, Ontario, K1A 0L8

Meagan.Leclair@cbsa-asfc.gc.ca | 🚳 343-551-6907

A/ Agent principal des marchés

Division de l'approvisionnement stratégiques (DAS), Operations (OPS) | Direction générale des finances et de la gestion organisationnelle Agence des services frontaliers du Canada | Gouvernement du Canada 355 rue North River, Tour B, 17eime étage, Ottawa, Ontario, K1A 0L8

Meagan.Leclair@cbsa-asfc.gc.ca | ☎ 343-551-6907

From: Picard, Amanda <APicard@bdo.ca>

Sent: October 29, 2020 12:42 PM

To: Leclair, Meagan < Meagan. Leclair@cbsa-asfc.gc.ca>

Cc: Lake, Harry <hlake@bdo.ca>; Macdonald, Roary <RMacdonald@bdo.ca>; Brault, Max <mbrault@bdo.ca>; FIRM-

ManagementConsultingSupport <FIRM-ManagementConsultingSupport@bdo.ca>

Subject: 1000355124: 47419-218907/001/ZQ - 2021001316

Importance: High

Good Afternoon.

Attached you will find TA Number 2021001316 (1000355124) against Contract Number 47419-218907/001/ZQ signed by BDO Canada LLP.

If you have any questions, please do not hesitate to contact me.

Best Regards, Amanda

#### Amanda Picard

Corporate Admin Services | Alternate Company Security Officer | BDO Canada LLP | BDO Consulting

Office: 613-237-9331 Ext. 3020

Address: 180 Kent St., Suite 1700 | Ottawa, ON | K1P 0B6

Apicard@bdo.ca | bdo.ca











A Before you print think about the environment/Avant d'imprimer, pensez à l'environnement

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Nous avons adapté notre façon de vous soutenir. La santé et la sécurité de nos gens, de nos clients et de notre communauté demeurent notre priorité. Pour faire face à la pandémie de COVID-19, nous avons fermé provisoirement nos bureaux. Tous les associés et tous les employés de BDO travaillent à domicile. Nos équipes travaillent à distance de manière efficace et continueront de fournir un service de la plus haute qualité à nos clients. Veuillez consulter <u>les ressources et les mises à jour pour les entreprises en lien avec la COVID-19</u> qui sont mises à votre disposition sur notre site Web. Pour mettre à jour vos préférences en matière de messages électroniques, veuillez vous rendre au <u>centre d'inscription en ligne</u>.

From: Leclair, Meagan < Meagan. Leclair@cbsa-asfc.gc.ca>

Sent: Thursday, October 29, 2020 10:37 AM

To: Lake, Harry <hlake@bdo.ca>

Subject: [EXT] 1000355124: 47419-218907/001/ZQ - 2021001316

Importance: High

Good morning,

Please see the attached TA for your review and signature.

Should you have any questions, please do not hesitate to contact me.

Thank you,

#### Meagan Leclair

A/ Senior Contracting Officer
Strategic Procurement Division (SPD), Operations (OPS) | Finance and Corporate Management Branch
Canada Border Services Agency | Government of Canada
355 North River Road, Vanier Tower B, 17th Floor, Ottawa, Ontario, K1A 0L8

Meagan.Leclair@cbsa-asfc.gc.ca | 343-551-6907

#### A/ Agent principal des marchés

Division de l'approvisionnement stratégiques (DAS), Operations (OPS) | Direction générale des finances et de la gestion organisationnelle Agence des services frontaliers du Canada | Gouvernement du Canada 355 rue North River, Tour B, 17eime étage, Ottawa, Ontario, K1A 0L8

☑ Meagan.Leclair@cbsa-asfc.gc.ca | 🕿 343-551-6907

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# ANNEX E, TASK AUTHORIZATION FORM

Contract Number	47419-218907/001/ZQ			
Task Authorization (TA) Number	<b>2021001316</b> (1000355124)			
Contractor's Name and Address				
BDO Canada LLP 180 Kent St., Suite 1700 Ottawa, ON K1P 0B6				
Total Estimated Cost of Task (Applicable Taxes extra) before any revisions:	\$295,000.00			
Work Location: National Capital Region (NCR)				
Travel: N/A				
Language Requirements: English				
TA Revisions Previously Authorized				
\$0.00				
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
New TA Revision				
\$0.00	Authorized Incresse or Decress (Applicable Tayon ovtra)			
TA Revision Number:	Authorized Increase or Decrease (Applicable Taxes extra)  \$			
Total Estimated Cost of Task (Applicable Taxes extra) after this revision:	\$			
Contract Security Requirements (as applicable)				
This task includes security requirements.  ☐ No x Yes; Refer to the Security Requirements Checklist (SRCL) annex of the Contract.				
Remarks: RELIABILITY				
Required Work				
SECTION A – Task Description of the Work Requ	ired			

The Information, Science and Technology Branch (ISTB) at the Canada Border Services Agency (CBSA) recently re-aligned under a new Functional Management Model to streamline the way it delivers information management / information technology (IM/IT) initiatives for the Agency and its partners. As a result, Border Technologies Innovation Directorate (BTID) was established as a new organization to accelerate the evaluation and deployment of new technologies. BTID's mandate is to increase organizational agility to advance CBSA's Transformation and Renewal Agenda through full design, production, testing and deployment.

To address the Government of Canada's need to curtail the global spread of COVID-19, Public Health Agency of Canada (PHAC) and CBSA have collaboratively developed digital tools to enhance Canada's border posture and support contact tracing activities. The ArriveCAN mobile application and website were introduced in April 2020 as digital options for the collection of mandatory information from travellers entering Canada. ArriveCAN is an online alternative to the paper Traveller Contact Information Form that is currently used and collected at ports of entry or if an air carrier circulates it during a flight. ArriveCAN allows travellers to input their information quickly, easily and securely prior to, or upon arrival in Canada. This electronic collection method also limits physical contact between travellers, airline officials, airport authority staff, PHAC officials and Border Security Officers (BSOs).

The ArriveCAN app has been launched in partnership with PHAC to support Canadian travelers by reducing time with border and public health officials. It is currently available to the public in web and mobile (iOS; and Android) formats under rapid development and implementation led by BTID on behalf of CBSA. It is one of many digital tools offered by the Government of Canada (GC) to help Canadians access services and get information on COVID-19. The app is to speed up the arrival process for travelers to spend less time with border and public health officers. It allows the traveler to submit information easily and security before arriving in Canada. The information collected helps the PHAC with its compliance and enforcement efforts.

It is important that as a digital tool offered by the GC that it is available and accessible to all Canadians. As legislated in <a href="Bill C-81">Bill C-81</a>. The Accessible Canada Act, which received royal ascent on June 21, 2019, aims to benefit all Canadians, especially those with disabilities, by helping to create a barrier-free Canada. The purpose of the bill is to identify, remove, and prevent accessibility barriers in information technology, including digital content and technologies used to access it, among other significant barriers.

CBSA requires business consulting services to work collaboratively with the business owner in ensuring digital accessibility needs across the various digital channels (e.g., web; mobile) meet relevant accessibility standards. Expected standards include but are not limited to meeting at a minimum level AA of the Web Content Accessibility Guidelines (WCAG) 2.1, and relevant Government of Canada Digital Standards such as the Standard on Web Accessibility, which took effect on August 1, 2011 replacing Part 2 of the Common Look and Feel 2.0 Standards for the Internet. An assessment against such accessibility requirements is considered critical in order to identify improvements in line with a targeted October 31<sup>st</sup>, 2020 deadline for being digital mandatory.

The required resource(s) will provide expert advice and consulting on an as and when required basis. This will require experience with GC policies and directives, and knowledge of relevant accessibility requirements, in order to identify areas of improvement and appropriate approaches to ensure digital accessibility of the ArriveCAN app. The specific work involves providing key support, knowledge, and recommendations for evolving business requirements in line with digital accessibility requirements.

Tasks will include, but not be limited to the following:

- Plan and complete a review of digital accessibility against standards on web and mobile (iOS and Android)
  platforms
- Provide macro- and micro-level assessments on each platform to ensure the results meet the design of the functional requirements and the performance is acceptable
- Prepare compliance reports to demonstrate fit against relevant standards
- Define and produce business requirements
- Create quick reference guides and other materials to support digital accessibility requirements
- Identify opportunities for, and assist in the prioritization of, improvement activities
- Develop a systematic method to backlog outstanding requirements, and support the prioritization of items
- Provide input on the implementation of an improvement plan to identify, analyze, plan, track and control
  improvements on a continuous basis
- Support web and mobile accessibility implementation activities

- Provide general advice and guidance regarding web and mobile accessibility consultation
- Advise Senior Management on a range of issues affecting the ability to achieve business objectives
- Make recommendations and provide advice for improvements and assist in developing solutions and implement recommendations
- Provide coaching on business practices

The deliverables may include, but are not limited to:

- Macro- and Micro-level Assessment Findings
- DRAFT and FINAL Accessibility Review Report
- Compliance Report(s) on a monthly basis, as required
- Prioritized Item Backlog on a monthly basis, as required
- Quality Assurance Status Reports on a monthly basis, as required
- Quick Reference Guides / Guidance Documents, as required
- Issues papers / briefing notes, as required
- Presentation materials and reports, as required
- Meeting facilitation materials and notes, as required
- Written and verbal advice, as required
- Written and verbal Project Status Reports, as required

Additional deliverables, including general advice, may be identified and requested on an as needed basis. Documents and change control will be delivered in accordance with the ArriveCAN project.

All deliverables must conform to the client's standards and provide guidance/instruction to other project team members as necessary to achieve quality assurance objectives.

# SECTION B - Applicable Basis of Payment

TA subject to a Limitation of Expenditure.

The total value of this TA to complete the work as described in the Task Description is **not to exceed \$295,000.00**, exclusive of applicable taxes [equivalent to \$333,350.00 with HST].

#### SECTION C - Cost Breakdown of Task

Name / Nom Category and Level / Catégorie et Niveau	PWGSC Security File No. / Nº du dossier de sécurité TPSGC	Linguistic Profile / Profil Iinguistique	Per Diem Rate / Taux journalier	Estimated Level of Effort (days) / Niveau d'effort estimatif (jours)	Total Estimated Cost / Coût total estimatif
<b>Max Brault</b> Business Consultant – Senior	96-24-0090	Bilingual			
Pierre (Pete) Hachey Business Consultant – Senior	95-14-7528	Bilingual			

#### Expected Timeframe:

Immediate start upon Contract Award to September 10, 2023

#### **SECTION D – Applicable Method of Payment**

Monthly Payments

#### **Authorization - Authorization**

By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify(ies) that the content of this TA is in accordance with the Contract.

En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.				
Name of Project Authority - Nom du chargé de projet Antonio Utano				
2020-11-03				
×				
Antonio Utano				
Ex. Dir. BTID				
Signature Signed by: UTANO ANTONIO	DateNov 03, 2020			
Name of PWGSC Contracting Authority - Nom de l'autorité contractante de TPSGC				
Signature	Date			
Contractor's Signature - Signature de l'entrepreneur				
Name and title of individual authorized to sign for the Contractor Nom et titre de la personne autorisée à signer au nom de l'entrepreneur				
Signature M Lla	Date November 4, 2020			

# Douglas, Morgan

**From:** Santiago, Catrina

**Sent:** September 17, 2020 09:34 AM

**To:** CBSA-ASFC, Contracting-Contrats; Cloutier, Yves

**Cc:** Daly, Diane

**Subject:** FW: 47419-218907

**Attachments:** 47419-218907 Contract.pdf; TA Form.docx

Categories: Maxime

PR # 1000348907

Thanks, Catrina Santiago

Strategic Procurement Services

Border Technologies Innovation Directorate

Mobile: 343-552-4105

From: Daly, Diane

Sent: September 17, 2020 7:56 AM

To: CBSA-ASFC, Contracting-Contrats; Santiago, Catrina

Subject: FW: 47419-218907

# Please find attached contract. Thank you.

Catrina – please provide contracting with the purchase requisition number, thank you (refer to tab 1).

Travaux publics et Services gouvernementaux Canada

#### Purchasing Office - Bureau des achats:

Services Procurement-Instruments Management Division/Approvisionnements de services-Gestion des instruments Terrasses de la Chaudière 5th Floor 10 Wellington Street Gatineau Quebec K1A 0S5

# **CONTRACT - CONTRAT**

**Comments - Commentaires** 

Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur

131585366PG0003 BDO CANADA LLP 180 Kent Street Suite 1700 Ottawa Ontario K1P0B6 Canada

Title - Sujet TSPS-Business Consulting-Stream 2&3					
Contract No N° du contrat	t		Date		
47419-218907/001/ZQ			0-09-11		
Client Reference No N° de 1000348907	référence du clie	ent			
Requisition No N° de la de 47419-218907	emande				
	CCC No./N° CCC	- FMS No /N°	VME		
020zq.47419-218907	000 140./14 000	1 100 100.714	VIVIL		
Financial Code(s)			GST/HST		
Code(s) financier(s) B329A, G/L 74425			TPS/TVH		
cost center 192070000					
cost center 192070000					
F.O.B F.A.B. Destination					
GST/HST - TPS/TVH	Duty - Droits				
See Herein - Voir ci-inclus	See Herein - Vo	ir ci-inclus			
Destination - of Goods, Ser	→ vices. and Constr	uction:			
Destination - des biens, ser	•				
	pecified Herein				
Préci	sé dans les présent	es			
lavoises Original and two		4			
Invoices - Original and two Factures - Envoyer l'origina	•				
Tuotaroo Emvoyor rongina	rot doux oopioo c	•			
Specified Herein					
Préci	sé dans les présent	tes			
Address Enquiries to: - Adre	esser toutes ques	tions à:	Buyer Id - Id de l'acheteur		
St-Louis, Robin			020zq		
Telephone No N° de télépi (613) 858-6185 ( )	hone	FAX No N°	de FAX		
Total Estimated Cost - Coût	total estimatif	Currency Typ	pe - Devise		
\$14,746,500.00	3	CAD			
For the Minister - Pour le Ministre StLouis, Robin Digitally signed by: StLouis, Robin C = CAO = GC OU STLOUIS, ROBIN CON STLOUIS, ROBIN C = CAO = GC OU STANDARD CON STANDARD					
StLOUIS, INDITI PWGSC-TPSGC Date: 2020.09.11 10:23:54-0400'					



Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

#### 7.1 Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work in Annex A.

#### 7.1.1 Optional Goods or Services, or both

The Contractor grants to Canada the irrevocable option to acquire the goods, services or both described at Annex A of the Contract under the same conditions and at the prices and/or rates stated in the Contract. The option may only be exercised by the Contracting Authority and will be evidenced, for administrative purposes only, through a contract amendment.

The Contracting Authority may exercise the option at any time before the expiry of the Contract by sending a written notice to the Contractor.

#### 7.1.2 Additional Resources Process

- 1. The Project Authority will provide the Contractor with the request via email to acquire additional resource(s).
- 2. The request to acquire additional resource(s) will contain details such as, the number of required additional resource(s), the preferred start date and a description of the major tasks to be performed.
- 3. The Contractor must provide the Project Authority, within 5 calendar days of its receipt, the qualifications and experience of the proposed additional resource(s). Each additional resource(s) will be assessed against the flexible grid criteria and point rated criteria as applicable, at Appendix 1 of the Statement of Work in Annex A. If the required number of additional resource(s) cannot be fully met by the Contractor, the required resources will be procured using another method of procurement.

#### 7.1.3 Task Authorization

- **A.** Work described at Annex A, Statement of Work, will be performed under the Contract on an "as and when requested basis".
- **B.** With respect to the Work mentioned under paragraph A of this clause,
  - 1. an obligation will come into force only when the Contractor receives a Task Authorization (TA), inclusive of any revisions, authorized and issued in accordance with this clause, and only to the extent designated in the authorized TA;
  - 2. the TA Authority and limit will be determined in accordance with paragraph C of this clause;
  - 3. the Contractor must not commence work until a TA, inclusive of any revisions, has been authorized and issued in accordance with the Contract. The Contractor acknowledges that work performed before a TA, inclusive of any revisions, has been authorized and issued in accordance with the Contract will be done at the Contractor's own risk and expense;
  - 4. the task description, inclusive of any revisions, included in an authorized TA must fall within the scope of the Statement of Work, in Annex A; and

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

5. the TA, inclusive of any revisions, will be authorized under the Contract through the use of Annex E Task Authorization Form. An authorized TA is a completed Annex E signed by the TA Authority.

#### C. TA Authority and Limit

The Project Authority may authorize individual TAs, inclusive of any revisions, the sole applicable Contract basis of payment of which is Limitation of Expenditure up to a limit of \$400,000.00 Applicable Taxes extra. Any TA the total value of which would exceed that limit or any revision to a previously authorized TA that would increase the TA total value above that limit, or any revisions to any previously authorized TA the applicable Contract basis of payment of which is firm lot price must be authorized by the Contracting Authority before issuance to the Contractor.

**D.** The authority specified under paragraph C of this clause is granted subject to the sum specified in the Contract under clause 7.6.2 (Canada's Total Liability, Cumulative Total of all authorized TAs not being exceeded.

#### E. TA Process

For each task or revision of a previously authorized task, the Project Authority will provide the Contractor with a request to perform a task prepared using Annex E Task Authorization Form, containing as a minimum:

- o the task or revised task description of the Work required, including:
  - the details of the activities or revised activities to be performed;
  - a description of the deliverables or revised deliverables to be submitted; and
  - a schedule or revised schedule indicating completion dates for the major activities or submission dates for the deliverables, or both, as applicable;
- o the Contract security requirements applicable to the task or revised task;
- the Contract basis (bases) of payment applicable to the task or revised task; and
- o the Contract method(s) of payment applicable to the task or revised task;
- **F.** Within 5 calendar days of its receipt of the request, the Contractor must provide the Project Authority with a signed and dated response prepared and submitted using the TA form received from the Project Authority, containing as a minimum:
  - 1. the total estimated cost proposed for performing the task or, as applicable, revised task;
  - 2. a breakdown of that cost in accordance with Annex B; and
  - 3. for each resource proposed by the Contractor for the performance of the Work required:

the name of the proposed resource; the resume of the proposed resource; and a demonstration that the proposed resource meets: the Contract security requirements.

#### G. TA Authorization

- 1. The TA Authority will authorize the TA based on:
  - o the request submitted to the Contractor pursuant to paragraph F of this clause;
  - the Contractor's response received, submitted pursuant to paragraph F of this clause;
     and
  - the agreed total estimated cost for performing the task or, as applicable, revised task.

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

#### H. Minimum Work Guarantee - All the Work - Authorized TAs

- 1. "Maximum Contract Value" means the sum specified in Contract clause 7.6.2 (Canada's Total Liability, Cumulative Total of all authorized TAs); and "Minimum Contract Value" means a fixed amount of \$5,000.00.
- 2. Canada's obligation under the Contract is to request Work in the amount of the Minimum Contract Value or, at Canada's option, to pay the Contractor at the end of the Contract in accordance with paragraph I.3 of this clause. In consideration of such obligation, the Contractor agrees to stand in readiness throughout the Contract period to perform the Work. Canada's maximum liability for Work requested in authorized TAs, performed by the Contractor and accepted by Canada must not exceed the Maximum Contract Value, unless an increase is authorized in writing by the Contracting Authority.
- 3. In the event that Canada does not request Work in the amount of the Minimum Contract Value during the period of the Contract, Canada must pay the Contractor the difference between the Minimum Contract Value and the cost of the Work requested in authorized TAs, performed by the Contractor and accepted by Canada.
- 4. Canada will have no obligation to the Contractor under this clause if Canada terminates the Contract in whole or in part for default.
- I. Periodic Usage Reports Contracts with TAs
  - 1. The Contractor must compile and maintain detailed and current data on its performance of Work required and requested under TAs (inclusive of any revisions) authorized and issued under the Contract.
  - 2. No later than 15 calendar days after the end of each of the reporting periods below, the Contractor must submit to the Contracting Authority and Project Authority a periodic usage report containing, in an electronic spreadsheet (such as MSOffice Excel), the data elements specified in paragraphs J.3 and J.4 of this clause in the order they are presented. Where at the end of a reporting period, no changes are required to be made to the data contained in the periodic usage report submitted for the previous period, the Contractor must submit a "NIL" report to the Contracting Authority and Project Authority.

The reporting periods are defined as follows:

1st quarter: April 1 to June 30; 2nd quarter: July 1 to September 30; 3rd quarter: October 1 to December 31; and 4th quarter: January 1 to March 31.

- 3. For each TA authorized and issued under the Contract, the data must contain the following data elements in the order presented:
- o the TA number appearing on the TA form;
- the date the task was authorized appearing on the TA form;
- the total estimated cost of the task (Applicable Taxes extra) before any revisions appearing on the TA form;
- the following information appearing on the TA form must be included for each authorized revision, starting with revision 1, than 2, etc:

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- the TA revision number;
- the date the revision to the task was authorized;
- the authorized increase or decrease (Applicable Taxes extra):
- the total estimated cost of the task (Applicable Taxes extra) after authorization of the revision;
- the total cost incurred for the task (as last revised, as applicable), Applicable Taxes extra;
- the total cost incurred and invoiced for the task (as last revised, as applicable), Applicable
   Taxes extra:
- the total amount of Applicable Taxes invoiced;
- o the total amount paid. Applicable Taxes included:
- the start and completion date of the task (as last revised, as applicable); and
- the active status (i.e., the percentage of the work completed) of the task (as last revised, as applicable) with an explanation (as applicable).
- 4. For all TAs authorized and issued under the Contract, the data must contain the following data elements in the order presented:
- the sum (Applicable Taxes extra) specified in clause 7.6.2, Canada's Total Liability,
   Cumulative Total of all Authorized TAs, as last amended;
- the total cost incurred for all authorized tasks inclusive of any revisions, Applicable Taxes extra;
- the total cost incurred and invoiced for all authorized tasks inclusive of any revisions,
   Applicable Taxes extra;
- the total amount of Applicable Taxes invoiced for all authorized tasks inclusive of any revisions; and
- the total amount paid for all authorized tasks inclusive of any revisions, Applicable Taxes extra.
- J. Administration of the TA Process Canada Border Services Agency

The administration of the TA process will be carried out by CBSA. This process includes: monitoring, controlling and reporting on expenditures of the Contract to the Contracting Authority.

#### 7.2 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines /standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

#### 7.2.1 General Conditions

2035 (2020-05-28), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

#### 7.2.2 Inspection and Acceptance

The Project Authority is the Inspection Authority. All reports, deliverable items, documents, goods and all services rendered under the Contract are subject to inspection by the Inspection Authority or representative. Should any report, document, good or service not be in accordance with the requirements of the Statement of Work and to the satisfaction of the Inspection Authority, as submitted, the Inspection Authority will have the right to reject it or require its correction at the sole expense of the Contractor before recommending payment.

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# 7.2.3 Non-Disclosure Agreement

The Contractor must obtain from its employee(s) or subcontractor(s) the completed and signed non-disclosure agreement, attached at Annex F, and provide it to the Project Authority before they are given access to information by or on behalf of Canada in connection with the Work.

#### 7.3 Security Requirement

#### SECURITY REQUIREMENT FOR CANADIAN SUPPLIER: Common-PS-SRCL #19

- **7.3.1** The following security requirement (SRCL and related clauses provided by the <u>Contract Security</u> Program apply and form part of the Contract:
  - The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer/Supply Arrangement, hold a valid Facility Security Clearance at the level of Secret, issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC)
  - 2. The Contractor/Offeror personnel requiring access to protected/classified information, assets or sensitive work site(s) must EACH hold a valid personnel security screening at the level of **Reliability Status**, **Confidential** or **Secret** as required, granted or approved by CISD/PWGSC
  - 3. The Contractor/Offeror must not remove any protected/classified information from the identified work site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction
  - 4. Subcontracts which contain security requirements are not to be awarded without the prior written permission of CISD/PWGSC
  - 5. The Contractor/Offeror must comply with the provisions of the:
    - Security Requirements Check List and security guide (if applicable), attached at Annex
    - b. Industrial Security Manual (Latest Edition)

#### 7.4 Term of Contract

#### 7.4.1 Period of the Contract

The period of the Contract is from September 11, 2020 to September 10, 2023.

#### 7.4.2 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to two additional one year period(s) under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least 15 calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

#### 7.4.3 Termination on Thirty Days Notice

Canada reserves the right to terminate the Contract at any time in whole or in part by giving thirty (30) calendar days written notice to the Contractor.

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In the event of such termination, Canada will only pay for costs incurred for services rendered and accepted by Canada up to the date of the termination. Despite any other provision of the Contract, there will be no other costs that will be paid to the Contractor as a result of the termination.

#### 7.5 Authorities

#### 7.5.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Robin St-Louis Title: Supply Specialist

Public Works and Government Services Canada

Acquisitions Branch

Directorate: Professional Services Procurement Directorate

Address: 10 Wellington Street, 5th Floor

Phone: 613-858-6185

E-mail address: robin.st-louis@tpsgc-pwgsc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

#### 7.5.2 Project Authority

The Project Authority for the Contract is:

Name: Diane Daly Title: Senior Officer

Canada Border Services Agency

Phone: 343-291-6461

E-mail address: diane.daly@cbsa-asfc.gc.ca

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

#### 7.5.3 Contractor's Representative

The Contractor's Representative for the Contract is:

Name: Carrie Gallo BDO Canada LLP Phone: 613-237-9331

E-mail address: cgallo@bdo.ca

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#### 7.6 Payment

#### 7.6.1 Basis of Payment

#### 7.6.1.1 Authorized TA

#### Firm Price TA

In consideration of the Contractor satisfactorily completing all of its obligations under the authorized TA, the Contractor will be paid the firm lot price specified in the authorized TA, determined in accordance with the basis of payment in Annex A. Customs duties are included and applicable taxes are extra.

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work specified in the authorized TA, unless they have been authorized, in writing, by the Contracting Authority before their incorporation into the Work specified in the authorized TA.

#### TA subject to a Limitation of Expenditure

The Contractor will be paid for its costs reasonably and properly incurred in the performance of the Work specified in the authorized TA in accordance with the basis of payment in Annex A to the limitation of expenditure specified in the authorized TA.

Canada's total liability to the Contractor under the authorized TA must not exceed the limitation of expenditure specified in the authorized TA. Customs duties are included and Applicable Taxes are extra.

No increase in the liability of Canada or in the price of the Work specified in the authorized TA resulting from any design changes, modifications or interpretations of the Work specified in the authorized TA will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been authorized, in writing, by the TA Authority before their incorporation into the Work specified in the authorized TA. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written authorization of the TA Authority. The Contractor must notify the TA Authority in writing as to the adequacy of this sum:

- (a) when it is 75 percent committed, or
- (b) four (4) months before the final delivery date specified in the authorized TA, or
- (c) as soon as the Contractor considers that the authorized TA funds are inadequate for the completion of the Work specified in the authorized TA,

whichever comes first.

If the notification is for inadequate authorized TA funds, the Contractor must provide to the TA Authority, a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

#### 7.6.2 Canada's Total Liability

A. Canada's total liability to the Contractor under the Contract for all authorized TAs, inclusive of any revisions, must not exceed the sum of \$13,050,000.00. Customs duties are included and the applicable taxes are extra.

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- B. No increase in the total liability of Canada will be authorized or paid to the Contractor unless an increase has been approved, in writing, by the Contracting Authority.
- C. The Contractor must notify the Contracting Authority, in writing, as to the adequacy of this sum:
  - 1. when it is 75 percent committed, or
  - 2. four (4) months before the Contract expiry date, or
  - 3. as soon as the Contractor considers that the sum is inadequate for the completion of the Work requested in all authorized TAs inclusive of any revisions, the applicable basis of payment of which is limitation of expenditure contract clause 7.6.1, TA subject to a Limitation of Expenditure],

whichever comes first.

D. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

#### 7.6.3 Method of Payment

The following methods of payment will form part of the authorized TA

#### Single Payment

Canada will pay the Contractor upon completion and delivery of the Work in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract:
- b. all such documents have been verified by Canada;
- c. the Work delivered has been accepted by Canada.

#### **Monthly Payments**

Canada will pay the Contractor on a monthly basis for work performed during the month covered by the invoice in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b. all such documents have been verified by Canada;
- c. the Work performed has been accepted by Canada.

#### 7.6.4 SACC Manual Clauses

A9117C (2007-11-30), T1204 – Direct Request by Customer Department

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### 7.6.5 Electronic Payment of Invoices - Contract

The Contractor accepts to be paid using any of the following Electronic Payment Instruments:

a. Direct Deposit (Domestic and International);

#### 7.6.6 Discretionary Audit

C0705C (2010-01-11), Discretionary Audit

# 7.7 Invoicing Instructions

 The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.

Each invoice must be supported by:

- a. a copy of time sheets to support the time claimed;
- b. a copy of the release document and any other documents as specified in the Contract;
- a copy of the invoices, receipts, vouchers for all direct expenses, and all travel and living expenses;
- d. a copy of the monthly progress report.
- 2. Invoices must be distributed as follows:
  - a. The original and one (1) copy must be forwarded to the address shown on page 1 of the Contract for certification and payment.
     OR
  - b. One (1) copy must be forwarded to the Contracting Authority identified under the section entitled "Authorities" of the Contract.

# 7.8 Certifications and Additional Information

### 7.8.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire period of the Contract.

#### 7.8.2 Federal Contractors Program for Employment Equity - Default by the Contractor

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and Employment and Social Development Canada (ESDC)-Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the Federal Contractors Program (FCP) for employment equity

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"FCP Limited Eligibility to Bid List" available at the bottom of the page of the Employment and Social Development Canada (ESDC) - Labour's website (https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html#). The imposition of such a sanction by ESDC will constitute the Contractor in default as per the terms of the Contract.

#### 7.9 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

#### 7.10 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the Articles of Agreement;
- (b) the general conditions 2035 (2020-05-28), General Conditions Higher Complexity Services;
- (d) Annex A, Statement of Work;
- (e) Annex B, Basis of Payment;
- (f) Annex C, Security Requirements Check List;
- (g) Annex D, Insurance Requirements;
- (h) the signed Task Authorizations (including all of its annexes, if any); and
- (i) the Contractor's bid dated July 21, 2020.

#### 7.11 Insurance Requirements

The Contractor must comply with the insurance requirements specified in Annex D. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.

The Contractor must forward to the Contracting Authority within ten (10) days after the date of award of the Contract, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

#### 7.12 No Responsibility to Pay for Work not performed due to Closure of Government Offices

Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract and those premises are inaccessible because of the evacuation, closure of government offices or there are enhanced measures to restrict access to government premises and as a result no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if there had been no evacuation, closure or restricted access.

If, as a result of any strike or lock-out, the Contractor or its employees, subcontractors or agents cannot obtain access to government premises and, as a result, no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if the Contractor had been able to gain access to the premises.

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# **ANNEX A, STATEMENT OF WORK**

1.0 Title: Business, Leadership and Change Management Professional Services for Canada Border Services Agency - National Capital Region (NCR)

#### 2.0 Objective

The Information, Science and Technology Branch (ISTB) of the Canada Border Services Agency (CBSA) requires a variety of business consulting, risk management and project leader professional resource services. These professional services must facilitate Government of Canada business processes, strategic planning requirements, change management initiatives and benefits management opportunities to be integrated into ISTB's business and strategic planning requirements.

The purpose of these services is to augment capacity in the planning and execution of departmental Information Management/Information Technology (IM/IT) initiatives managed by the Information, Science and Technology Branch (ISTB) team on an as and when required basis. The specific work involves providing key support, knowledge, recommendations and strategic planning for senior leadership for new and ever evolving business requirements.

These professional services are required to provide expert level advice, support and thought leadership in specific programs interdepartmentally and with other stakeholders accountable for IM/IT initiatives. This includes, but is not limited to, implementation suggestions, identification of road maps for way forward, expertise/guidance on evolving mandates and risk initiatives, provide resource capacity measurement, business case development, project guidance, change management to support CBSA's renewal and professional services on critical business requirements on an as and when required basis. This will ensure a third party independent view required to provide feedback, monitoring and expertise/recommendations to ensure the strategic component of projects and business initiatives progresses as required.

#### 3.0 Background

CBSA is responsible for providing integrated services supporting national security and public safety priorities while facilitating the free flow of people and goods. CBSA manages this priority through its design, development, implementation and ongoing support of IM/IT tools and systems at the Agency, while maintaining the integrity and availability of all technology infrastructures and applications.

ISTB provides delivery of technology products, applications and services to meet business needs while investing in modern IT infrastructure to maintain, build on and innovate current and future IM/IT Agency initiatives. Currently, CBSA, including CBSA is going through an agency wide reorganization. This requires extensive business and project management expertise. As the development of the branch begins, work on a client support model is just beginning. The evolution of this branch includes developing a new reorganization and change management model to be integrated with other divisions in the agency.

Working with various partners, e.g. Treasury Board Secretariat (TBS), Canada Revenue Agency CRA, and SSC, CBSA ensures all required IM/IT initiatives are strategically aligned with operational requirements and are delivered on time, on budget and in accordance with objectives. CBSA is seeking business professional services on an as and when required basis to provide critical key support for these initiatives.

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#### 4.0 Scope of the Work

The Contractor must provide risk management and business consulting professional services on an as and when required basis in the National Capital Region (NCR) as initiated through Task Authorizations. Projects may be in any of the following stages: inception, identification, in the midst of work, proof of concept, pilot, or delivery using traditional and agile methodologies.

The Requirement is for Business Consulting with experience in Government of Canada policies and directives, project management methodologies, processes and relevant frameworks. Business process re-engineering will move manual processes for each project to more standardized risk-based processes and project alignment. Identification, development and implementation of new frameworks, policies, standards and other business best practices will be required.

ISTB would like to integrate benefits management into its project management practices through frameworks, strategies and processes as appropriate. Benefits management is a practice used to track and manage the benefits identified through the delivery of projects, by defining the program and operational key performance indicators (KPI's), understanding and standardizing the data that drives the KPIs, learning from their evaluation and then optimizing the organization through change. The professional services required under this contract will include, but not be limited to the support and delivery of the changes required to enable the management of benefits in ISTB's project management environment including the monitoring of benefits.

The following resources are required for this contract.

#### Stream 2 - Business Consulting/Change Management Stream

- 2.1 Business Analyst Senior
- 2.3 Business Consultant Senior
- 2.8 Business Architect Senior

# Stream 3 - Project Management Services Stream

- 3.2 Project Manager Senior
- 3.3 Project Leader/Executive Senior
- 3.6 Risk Management Specialist Senior

#### 5.0 Tasks

The Contractor must provide support for business consulting, change management and project executive professional services on an as and when required basis as initiated through Task Authorizations (TAs).

Tasks will include, but not be limited to the following:

#### **Business Analyst**

The required services may include, but are not limited to the following:

- Advising Senior Management on a range of issues affecting the organization's ability to achieve the project's business objectives
- Identifying opportunities for organizational improvement
- Assisting in the prioritization and assignment of organizational improvements
- Developing and/or implementing an organizational improvement plan, business plan, policies and standards

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- Making recommendations and providing advice for improvements and assisting in developing solutions, scenarios and implementing recommendations
- Preparing and presenting findings, 30and other relevant matters
- Collecting and analyzing information and presenting findings on complex issues, carrying out or coordinating research as required and preparing reports
- Identifying and researching best practices
- Processing problems into solutions or new opportunities/initiatives
- Analyzing, advising on, and implementing business processes, strategies and functions
- Advising on business decisions
- Preparing and advising on contracts structure and enforcement
- Leading and managing various business systems and process improvements (for example, initiating redesign to promote increased efficiencies and reduce overall costs, implementing improvements to automation of process)
- Recognizing market factors and adapting business decisions to the context of the organization's sector and industry
- Implementing and advising on measures to mitigate risk
- Facilitating Joint Application Development (JAD) session and acting as facilitator during workshops
- Translating the business requirements into System/Functional requirements
- Analyzing and documenting the business requirements and delivering work products through the life cycle
- Assessing the organization's capacity/capability to undertake and successfully deliver t an
  initiative or a change
- Consulting stakeholders (individually or by means of facilitating group sessions) to identify comprehensive business requirements
- Documenting business requirements for all stakeholders
- Providing support in analyzing, evaluating and controlling risks, especially related to requirements
- Managing the implementation of an organizational improvement plan to identify, analyze, plan, track and control organizational improvements on a continuous basis; and
- Performing Strengths, Weaknesses, Opportunities and Threats (SWOT) Analysis when producing a business case to determine whether further investment in a project is warranted.

#### **Business Consultant**

- Specifying the organization's objectives, developing policies, standards and plans to achieve objectives
- Advising Senior Management on a range of issues affecting the organization's ability to achieve the business objectives
- Identifying opportunities for, assisting in the prioritization of, and assignment of organizational improvement
- Developing and/or managing the implementation of an organizational improvement plan to identify, analyze, plan, track and control organizational improvements on a continuous basis
- Making recommendations and providing advice for improvements and assisting in developing solutions and implementing recommendations
- Collecting and analyzing information and presenting findings on complex issues, carrying out or coordinating research as required and preparing reports
- Defining and producing business requirement document
- Coaching on business
- Assisting stakeholders with understanding their strategic goals

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- Analyzing stakeholder's business objectives and recommending and developing solutions to address their business problem
- Implementing and evaluating cross-functional decisions that will enable an organization to achieve its objectives
- Assessing the organization's capacity/capability to undertake and successfully deliver an initiative or a change
- Defining, developing and implementing business strategies and plans
- Examining the link between the goals of the organization and how the work is performed to achieve those objectives at strategic and operational levels
- Processing problems into solutions or new opportunities/initiatives, identifying and researching best practices
- Performing Strengths, Weaknesses, Opportunities and Threats (SWOT) analysis; and
- Developing Mission and Vision statements.

#### **Business Architect**

The required services may include, but are not limited to the following:

- Developing policies and rules that allow an organization to carry out its mandate and functional responsibilities, and that govern the organization's actual and planned capabilities in terms of data, human resources, communication facilities and management responsibilities
- Conducting an assessment of the project's business architecture, process and performances
- · Recommending changes to improve operational performance
- Ensuring consistency and integration with the organization's and government architectures and business strategies
- Evaluating the feasibility of the architecture and technologies related to a business change
- Developing principles of operation and concept of operations
- Identifying risks associated with the architecture and technologies and recommending risk mitigation
- Advising Senior Management on trends and emerging technologies and their impact on the organization's and government architectures and business strategies
- Recommending alternative solutions, methodologies and strategies
- Assisting in the prioritization and assignment of architectural improvements
- Managing the development and implementation of an architectural improvement plan; and
- Coaching, mentoring and training the organization on business architecture.

## **Project Manager**

- Planning and coordinating project management activities including financial, planning and contracting aspects
- Planning and organizing a project management office
- Giving briefings on progress and concerns of project
- Coordinating and preparing documentation in response to scheduled and unscheduled reports, returns and observations to update management on project progress
- Planning and coordinating the activities of project personnel, internal customers, contractors and other support providers
- Preparing formal work breakdown structure and compliance charts
- Producing draft plans and sections for incorporation into the Project Implementation Plan

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- Preparing draft evaluation plans, criteria and evaluation schedules
- Developing, planning, analyzing, evaluating and prioritizing deliverables and requirements
- Defining and documenting development team objectives
- Determining and obtaining budgetary requirements, composition, roles, responsibilities and terms of reference for the team
- Planning, directing and controlling the activities of a project team within scheduled time and cost parameters
- Monitoring the design, implementation and operations start up of the project against established goals, objectives and milestones
- Reporting progress of the project on an ongoing basis and at scheduled points in the life cycle
- Meeting with stakeholders and other project managers and stating problems in a form capable of being solved
- Preparing plans, charts, tables and diagrams to assist in analyzing or displaying problems
- Working with a variety of project management tools
- Formulating and managing project plans by defining deliverables, identifying key milestones, reviewing project progress, and engaging in ongoing risk management
- Coordinating and directing project team(s) in order to meet project objectives for content, quality, costs, and schedules
- Ensuring management staff is provided with timely and accurate project information and status updates
- Developing project control and reporting procedures and managing changes in operational plan
- Conducting post project reviews/lessons learned
- Contributing to the organization's strategic and business planning initiatives (for example, identifying strategic goals and objectives and implementing initiatives to achieve them, Policy Development, Standards Development and Program Review)
- Assuming leadership at the appropriate phases of planning, action, and evaluation
- Recognizing and taking action on opportunities to combine professional resources through partnering arrangements (for example, multi-disciplinary practices)
- Contributing to development of organizational vision and mission; and
- Coordinates, drafts and prepares for signature formal project documents and reports.

## **Project Leader/Executive**

- Assessing the organization's capacity/capability to undertake and successfully deliver a project in the context of the overall program or portfolio program or portfolio priorities through strategic planning
- Advising Senior Management on a range of issues affecting the organization's ability to achieve the project's business objectives
- Assisting in the prioritization and assignment of projects within the program/portfolio
- Managing several Senior Project Managers, each responsible for an element of the project/program/portfolio and its associated team (for example project and financial management)
- Meeting with organizational executives to ensure all organizational (internal and external) stakeholders are committed to moving forward on the project (for example opportunity evaluation)
- Formulating statements of problems; establishing procedures for the development and implementation of significant, new or modified project, program or portfolio elements to solve these problems, and obtaining approval thereof
- Managing the implementation of a project/program/portfolio to identify, analyze, plan, track and control progress on a continuous basis

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- Making recommendations and providing advice for improvements and assisting in developing solutions and implementing recommendations (for example policy development and standards development)
- Preparing and presenting findings, status and other relevant matters
- Overseeing the development of a Project Business Case (for example business planning and program review)
- Managing Program changes in accordance with the change management process
- Motivating the team to ensure commitment to the program's objectives specifying the general requirements of the project
- Developing project alternatives and identifying their administrative, economic, and technical feasibility and practicality associated policy and organizational change requirements
- Planning, directing, and controlling the activities of a project team within scheduled time and cost parameters
- Producing overall project plans and obtaining approval of preliminary analysis
- Updating and providing briefings to upper management on progress and concerns of the project.

#### **Risk Management Specialist**

- Conducting risk assessments and evaluating potential risk and losses
- Identifying project and procurement risks
- · Reviewing and auditing claims
- Recommending alternative solutions, methodologies and strategies for risk mitigation and management
- Assisting in prioritization and assignment of risks
- Assisting in the development and/or implementation of Risk Management Plans
- Developing and managing the implementation of Risk Management Plans (safety programs) to identify, analyze, plan, track, evaluate and control project risks on a continuous basis throughout the project life cycle
- Coaching, mentoring and training project teams in risk mitigation techniques
- Developing and implementing business continuity plans
- Developing crisis and emergency communication and/or management planning strategies
- Reviewing the organization's insurance and risk management programs and making recommendations regarding coverage improvements, administration, loss control and financing mechanisms
- Providing leadership and support to the design, implementation and evaluation of clients products/services performance measures, risk management and risk mitigation strategies
- Documenting process improvements
- Preparing reports for internal or external publication (Corporate Services, Policy, Communications)
- Liaising with and interviewing stakeholders, as required, to obtain, clarify and exchange information, in-order to co-ordinate and manage the Risk Assessment Process
- Identifying, confirming and documenting the risk tolerance for the process, project, program, or strategic risk and using this tolerance to guide all analysis, assessment and recommendations undertaken or produced
- Identifying, confirming and documenting the objectives and priorities specific to the process, project, program or strategic direction being assessed, feasibility studies
- Identifying relevant risks and opportunities (including, but not limited to, economic, political, operational, legal, reputation, technical, organizational, accounting, banking and social risks) that threaten the objectives and priorities

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- Utilizing both quantitative and qualitative techniques, as appropriate, to assess the likelihood that a risk event will occur; and/or the impact if the risk event occurs
- Recommending a ranked-order for risks and opportunities identified
- Recommending and documenting suggested Risk Responses necessary to manage the likelihood and/or impact of the identified risks
- Performing Control Risk Assessments and analysis, which may include statistical sampling and analysis of existing controls
- Assisting with the on-going monitoring of risk and assisting with the implementation of risk response/mitigation strategies
- Preparing draft and finalized risk assessments, briefing notes, presentations and papers related to risk management, and developing and updating risk management plans; and
- Providing advice with respect to risk management best practices and providing guidance and direction to assist in managing risk.

#### 5.1 Common Tasks for All Work Streams

Other common tasks may include, but are not limited to the following:

- Define scope and metrics for dashboards and scorecards
- Support the design, build, and operationalization of dashboards and scorecards and also consider ability to automate by leveraging existing and new technologies
- Support engagement with other sectors and peers as to dashboard requirements
- Design processes to ensure the sustainability and evolution of dashboards and other management tools
- Develop a performance management framework and define associated standards and tools

And in addition for all categories the tasks will include, but not be limited to the following:

- Planning and coordinating project management activities including planning/coordination/guidance and process aspects;
- Working with a variety of stakeholders, provide expert best practice advice/solutions for PMSL projects;
- Provision of documentation such as Statement of Requirements (SOR), project plans, feasibility reports, schedules, project management plans, risk management plans and lessons learned;
- Formulating and managing the project plans by defining deliverables, identifying and providing resources, identifying key milestones, reviewing project progress against milestones, and engaging ongoing risk management;
- Developing and maintaining systems for the management and control of requirements on projects in a manner compatible with client standards and guidelines. This includes communications and consultations with various stakeholders in the process;
- Support of the Project Authority to oversee initiatives within CCSD and on various IM/IT initiatives:
- Support of the Project Authority to oversee the change management process for requirements;
- Provide monthly project progress reports;
- Conducting stakeholder meetings; and
- Working with project teams and other stakeholders, manage the requirements on projects.

On an as- and when-required basis, the key activities to be performed within any work stream may include:

1. Reviewing strategic documents and making necessary adjustments to target pain points and reduce barriers and challenges;

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- 2. Identifying potential changes in the technology service delivery environment, including partnership opportunities both within and outside ISTB;
- 3. Researching relevant organizations to identify leading practices and lessons learned related to modern border management:
- 4. Developing appropriate strategies, plans, recommendations, considerations, and tools and templates to improve service delivery;
- 5. Reviewing and aligning the necessary governance, processes, and procedures for effective service delivery such as providing alignment to CBSA/ISTB Priorities, Integrated Business Plan (IBP), Investment Technology Plan (ITP), CBSA Operational Plan and DPR's.
- 6. Develop governance processes
- 7. Developing a roadmap for the future and documenting high-level implementation considerations and timeframe; and
- 8. Providing analysis and advice in the execution of activities.

#### 6.0 Deliverables

The Contractor must provide the following deliverables as specified in the Task Authorization issued, which can include, but are not limited to:

- Benefits management strategy
- Benefits management performance monitoring strategy
- Cost Optimization Report
- End User Device Rationalization Implementation Plan
- Benefits management implementation plan
- TBS submissions
- Directives, templates, tools and other document necessary to perform benefits management
- Training and training material
- Senior Executive Reporting (such as Dashboards)/Scorecards
- Funding Tracking Management Reports (Projects, funding and programs)
- Capacity planning report
- Risk assessment report
- Pilot and pilot report
- Completed templates/tools to be used as example
- Presentations and/or other communication products
- Guidance, advice and knowledge transfer reports and papers
- Significant accomplishments Report showing all activities completed during the previous period.
- Planned Activities Report showing all activities planned for the next period.
- Unplanned Activities showing all activities completed which were not planned for the period.
- Risks, Issues and Mitigation Report identifying all risks and issues, with probability of occurrence, impact, and measures applied to mitigate the risks.
- Monthly status report
- Business Cases
- Treasury Board Submissions
- Outcomes / Benefit Management Plans
- Independent Third Party Reviews
- Organizational Project Management Capacity Assessments
- Logic Model
- Performance Measurement Strategies

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Project **gating deliverables** should adhere to the following standards:

https://www.canada.ca/en/treasury-board-secretariat/services/information-technology-project-management/project-management/guide-project-gating-it-enabled-projects.html

NOTE: Project Reviews should be in accordance with the TBS Handbook on Project Management Reviews at:

https://www.canada.ca/en/treasury-board-secretariat/services/information-technology-project-management/project-management/independent-reviewers-handbook.html

Deliverables must be submitted in hard and soft copies in the appropriate formats (e.g. MS Project or MS Office Suite applications) or Adobe PDF as identified in the TA. All electronic deliverables must comply with departmental software standards, currently MS Office Suite or Adobe PDF latest version. Where required, CBSA will provide the Contractor with the required forms and templates to meet these standards.

All documents developed and/or updated by each of the Contractor's resources must be provided to the Project Authority for review, approval and signature (as required).

#### 7.0 Client Support

The Client will provide all documentation and information necessary for the Work.

#### 8.0 Language Requirements

While proposed resources must be fluent in English, there may be a requirement for specific resources to be fluent in both official languages, which will be specified in the TA.

#### 9.0 Work Location

The Contractor's resources will be required to work onsite at CBSA site offices or offsite in the National Capital Region (NCR), which will be identified in the Task Authorization.

CBSA will provide, subject to security requirements, and only to the specified resource personnel, access to identified databases or applications residing on CBSA computers or networks for the sole purpose of executing tasks associated with this Contract. CBSA, at its sole discretion, will identify the nature and characteristics of such access.

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# **ANNEX B, BASIS OF PAYMENT**

# A- Contract Period (From September 11, 2020 to September 10, 2023)

During the period of the Contract, for Work performed in accordance with the Contract, the Contractor will be paid as specified below.

## 1.0 Professional Fees

The Contractor will be paid all inclusive fixed time rates as follows:

	TSPS Stream and Category	All-Inclusive Firm Per Diem Rate (In CAD \$)						
	Contract Period 1: From September 11, 2020 to September 10, 2021							
1a	2.1 Business Analyst - Senior							
1b	2.4 Business Consultant – Senior							
1c	2.8 Business Architect – Senior							
1d	3.2 Project Manager - Senior							
1e	3.3 Project Leader/Executive - Senior							
1f	3.6 Risk Management Specialist - Senior							
		All-Inclusive Firm Per Diem Rate (In CAD \$)						
	TSPS Stream and Category							
	• ,							
	Contract Period 2: From September	11, 2021 to September 10, 2022						
2a	2.1 Business Analyst - Senior							
2b	2.4 Business Consultant – Senior							
2c	2.8 Business Architect – Senior							
2d	3.2 Project Manager - Senior							
2e	3.3 Project Leader/Executive - Senior							
2f	3.6 Risk Management Specialist - Senior							
	-	-						
	TSPS Stream and Category	All-Inclusive Firm Per Diem Rate (In CAD \$)						
	Contract Period 3: From September	11, 2022 to September 10, 2023						
3a	2.1 Business Analyst - Senior							
3b	2.4 Business Consultant – Senior							
3c	2.8 Business Architect – Senior							
3d	3.2 Project Manager - Senior							
3e	3.3 Project Leader/Executive - Senior							
3f	3.6 Risk Management Specialist - Senior							

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For the purpose of this Contract, a day is defined as 7.5 hours of work, exclusive of meal breaks. Payment will be made for days actually worked, with no provision for annual leave, statutory holidays and sick leave. If time worked is more or less than a day, the all-inclusive fixed daily rate must be prorated to reflect the actual time worked.

Total Estimated Cost of Professional Fees: \$13,050,000.00

# **B-** Option to Extend the Term of the Contract

This section is only applicable if the option to extend the Contract is exercised by Canada.

During the extended period of the Contract specified below, the Contractor will be paid as specified below to perform all the Work in relation to the Contract extension.

# B-1 Extended Contract Period (From \_\_\_\_\_ to \_\_\_\_)

	TSPS Stream and Category	All-Inclusive Firm Per Diem Rate (In CAD \$)
4	Option Period 1: From expiry of Contract Period 3 to one year later	
4a	2.1 Business Analyst - Senior	
4b	2.4 Business Consultant – Senior	
4c	2.8 Business Architect – Senior	
4d	3.2 Project Manager - Senior	
4e	3.3 Project Leader/Executive - Senior	
4f	3.6 Risk Management Specialist - Senior	

	TSPS Stream and Category	All-Inclusive Firm Per Diem Rate (In CAD \$)
5	Option Period 2: From expiry of Option Period 1 to one year later	
5a	2.1 Business Analyst - Senior	
5b	2.4 Business Consultant – Senior	
5c	2.8 Business Architect – Senior	
5d	3.2 Project Manager - Senior	
5e	3.3 Project Leader/Executive - Senior	
5f	3.6 Risk Management Specialist - Senior	

For the purpose of this Contract, a day is defined as 7.5 hours of work, exclusive of meal breaks. Payment will be made for days actually worked, with no provision for annual leave, statutory holidays and sick leave. If time worked is more or less than a day, the all-inclusive fixed daily rate must be prorated to reflect the actual time worked.

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# ANNEX C, SECURITY REQUIREMENTS CHECK LIST

COMMON-PS-SRCL#19

Government Gouve of Canada du Ca	ernement inada	Contr	act Number / Numéro du conti	al
		Security Cl	assification / Classification de UNCLASSIFIED	securite
LISTE D PART A - CONTRACT INFORMATION / II. Originating Government Department or		ES RELATIVES À LA SE GIUELLE		ale ou Birertion
Ministère ou organisme gouvernement	al d'origine			
3. a) Subcontract Number / Numéro du co		ame and Address of Subcor	ntractor / Nom et adresse du s	ous-traitant
Brief Description of Work / Brève descr	ipuon du gavan			
5. a) Will the supplier require access to C Le fournisseur aura-t-il accès à des				No Yes
5, b) Will the supplier require access to ui Regulations?	nciassified military technical data subje données techniques militaires non clas:			No Yes
<ol><li>Indicate the type of access required / I</li></ol>	ndiquer le type d'accès requis			
(Specify the level of access using the	is auront-its accès à des renseignemer	nts ou à des biens PROTÉG		No Yes Non Oui
6 b) Will the supplier and its employees ( PROTECTED and/or CLASSIFIED i Le fournisseur et ses employés (p. e	e.g. cleaners, maintenance personnel)	require access to restricted uront-ils accès à des zones		No Yes Non Our
6. c) is this a commercial courier or delive S'agit-il d'un contrat de messagene	ry requirement with <b>no</b> overnight store ou de livraison commerciale <b>sans</b> entre			No Yes
7, a) Indicate the type of information that		r		avoir acces
Canada 🗸  7. b) Release restrictions / Restrictions re	NATO / OTAl	N L	Foreign / Etranger	
No release restrictions Aucune restriction relative à la diffusion	All NATO countries Tous les pays de l'OTAN		No release restrictions Aucune restriction relative à la diffusion	
Not releasable Å ne pas diffuser			22 . 1318 1931 May 5 155 W	
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7. c) Level of information / Niveau d'information / Niveau d'informa	NATO UNCLASSIFIED NATO NON CLASSIFIE NATO RESTRICTED NATO DIFFUSION REST	DEINTE D	PROTECTED A PROTÉGÉ A PROTÉCTED B PROTÉGÉ B	
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8. Will the sup Le fourniss If Yes, indic	pplier require acces eur aura-t-il accès :ate the level of sei	is to PROTECTED ar å des renseignement	d/or CLASSIFIED COMSE s ou à des biens COMSEC	C information or assets? désignés PROTÉGÉS et/o	u CLASSIFIÉS?	✓ Non Yes Non Oui				
9. Will the sup										
Document I	Number / Numěro									
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				sification Guide must be pro						
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If Yes, y	will unscreened pe	rsonnel be escorted?	il se voir confier des partie	S OU Havanir		Z No Yes				
		onnel en question sen				LY Non L Oui				
		PLEN PARTIECE RENSEIGNEMENT	MESURES DE PROTECT S / BIENS	ION (FOURNISSEUR)						
		ed to receive and stor	e PROTECTED and/or CL	ASSIFIED information or as	ssets on its site or	✓ No Yes				
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			SEC information or assets' seignements ou des biens			No Yes				
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occur at Les inst	11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises?  Les installations du fourmisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÈGÊ et/ou CLASSIFIÉ?									
INFORMATIO	INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)									
11, d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED  Information or data?  Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des										
	renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?									
Dispose	11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency?  Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence  Oui  Oui									
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PART D - AUTHORIZATION / PART 13. Organization Project Authority / C							
Name (print) - Nom (en lettres moulé		Title - Titre		Signature	/ /		
	MO	Exe	cutive Dive	Hors	A		
Telephone No Note telephone いろーカラヌー サイ	Facsimile No N° de		E-mail address - Adresse cour		Date 50	sterac	414,8
14. Organization Security Authority /	Responsable de la séc	urité de l'orga	nisme				og Manada, kavita
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature	MAHAI	RA	D. Oscalosofia
Kavita Maharaj		Security	Advisor		J KAVI	TA	Acceptant for the description of
Telephone No N° de téléphone 604-830-7764	Facsimile No Nº de	télécopieur	E-mail address - Adresse coul Kavita.Maharaj@cbsa.gc.ca		Date Janu	ary 21, 2020	}
<ol> <li>Are there additional instructions ( Des instructions supplémentaires</li> </ol>				t-elles joinles	5?	No Non	Yes Oui
16. Procurement Officer / Agent d'approvisionnement Name (print) - Nom (en fettres moulées)		Title - Titre		Signature	StLouis Robin	0 / 60 00 /	dby 30.000. 000 Poon C = CA PWSGC 1PSGC 604 11.42.35 -
Telephane № N° de téléphane	Facsimile No Nº de	télécopieur	E-mail address - Adresse cor	urriel	Date		
17. Contracting Security Authority / A	utonté contractante en	matière de sé	curité		*	•••••	
Name (print) - Nom (en lettres moulées)		Title - Titre		Signature  Digitally signed by Sourm  Ditt.cuCh, onGC, oundPW endSammu, Jacques 0  Date: 2817 702 02 1338 31			×PWGSC-TPSGC, F9
Telephone No N° de téléphone	Facsimile No Nº de	télécopieur	E-mail address - Adresse co	urriel	Date		

Jacques Saumur
Contract Security Officer
Contracts Security Division|Division des contrats sécurité /
Contract Security Program|Programme de sécurité des contrats /
Public Services and Procurement Canada| Services publics et Approvisionnement Canada
Jacques.Saumur@tpsgo-pwgsc.gc.ca
Telephone | Téléphone 613-948-1732
Facsimile | Télécopieur 613-948-1712

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# ANNEX D, INSURANCE REQUIREMENTS

- 1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- 2. The Commercial General Liability policy must include the following:
  - a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
  - b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
  - c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
  - d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
  - e. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
  - f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
  - g. Employees and, if applicable, Volunteers must be included as Additional Insured.
  - h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
  - i. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
  - j. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.
  - k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
  - I. Litigation Rights: Pursuant to subsection 5(d) of the Department of Justice Act, S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

For the province of Quebec, send to:

Director Business Law Directorate, Quebec Regional Office (Ottawa), Department of Justice, 284 Wellington Street, Room SAT-6042, Ottawa, Ontario, K1A 0H8

For other provinces and territories, send to:

Senior General Counsel, Civil Litigation Section, Department of Justice

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234 Wellington Street, East Tower Ottawa, Ontario K1A 0H8

A copy of the letter must be sent to the Contracting Authority. Canada reserves the right to codefend any action brought against Canada. All expenses incurred by Canada to co-defend such actions will be at Canada's expense. If Canada decides to co-defend any action brought against it, and Canada does not agree to a proposed settlement agreed to by the Contractor's insurer and the plaintiff(s) that would result in the settlement or dismissal of the action against Canada, then Canada will be responsible to the Contractor's insurer for any difference between the proposed settlement amount and the amount finally awarded or paid to the plaintiffs (inclusive of costs and interest) on behalf of Canada.

- 3. The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs.
- 4.If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- 5. The following endorsement must be included:

Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.

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Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

# ANNEX E, TASK AUTHORIZATION FORM

Contract Number	I AFCTED 1 a	enter the PWGSC resulting contract number.						
Task Authorization (TA) Number		to the TA Authority: Enter the number here.						
Contractor's Name and Address	- Inotractions	to the 1777 denoted.						
Instructions to the TA Authority: Enter the name and address here.								
Total Estimated Cost of Task (Applicable Taxes extra revisions:	) before any	\$ Instructions to the TA Authority: Enter the amount here.						
TA Revisions Previously Authorized								
Instructions to the TA Authority: the information for the prevassigned revision numbers (the first revision must be identifiauthorized, enter \$0.00. Add rows, as needed	ied as No. 1, the s	second as No. 2, etc ). If no increase or decrease was						
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Inc \$	rease or Decrease (Applicable Taxes extra) Instructions to the TA Authority: Enter the amount ble.						
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Inc \$	rease or Decrease (Applicable Taxes extra) Instructions to the TA Authority: Enter the amount ble.						
TA Revision Number:Instructions to the TA Authority: Enter the number here, as applicable.	_Instructions to Authorized Increase or Decrease (Applicable Taxes extra)							
TA Revision Number:Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Increase or Decrease (Applicable Taxes extra)  \$ Instructions to the TA Authority: Enter the amount here, as applicable.							
TA Revision Number:Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Increase or Decrease (Applicable Taxes extra)  \$ Instructions to the TA Authority: Enter the amount here, as applicable.							
New TA Revision								
Instructions to the TA Authority: the first revision must be in is authorized, enter \$0.00.								
TA Revision Number:Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Increase or Decrease (Applicable Taxes extra)  \$ Instructions to the TA Authority: Enter the amount here, as applicable.							
Total Estimated Cost of Task (Applicable Taxes extra this revision:	′	Instructions to the TA Authority: Enter ount here, as applicable.						
Contract Security Requirements (as applicable)								
This task includes security requirements. At STEP 1 a): check the applicable boxes.  No Yes. Refer to the Security Requirements Checklist (SRCL) annex of the Contract.  Remarks: At STEP 1 a), 2a) or 3, enter the remarks, if any, or enter: "N/A".								
Required Work Instructions to the TA Authority: The content of sections A, B, C and D below must be in accordance with the Contract. To view the instructions for Section A, click on the hyperlink.								

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

SECTION A - Task Description of the Work Required Instructions for Section A SECTION B - Applicable Basis of Payment Instructions for Section B SECTION C - Cost Breakdown of Task Instructions for Section C SECTION D- Applicable Method of Payment Instructions for Section D **Authorization - Authorization** By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (ies) that the content of this TA is in accordance with the Contract. En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat. Name of Project Authority - Nom du chargé de projet

**Contractor's Signature - Signature de l'entrepreneur** 

Nom de l'autorité contractante de TPSGC

Signature \_\_\_\_\_

Name of PWGSC Contracting Authority -

Signature \_\_\_\_

Date

Date \_\_\_\_\_

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - ld de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

Date

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

# ANNEX F, NON-DISCLOSURE AGREEMENT

I,, recognize that in the course of my work as an employee or subcontractor of, I may be given access to information by or on behalf of Canada in connection with the Work, pursuant to Contract Serial No between Her Majesty the Queen in right of Canada, represented by the Minister of Public Works and Government Services and, including any information that is confidential or proprietary to third parties, and information conceived, developed or produced by the Contractor as part of the Work. For the purposes of this agreement, information includes but not limited to: any documents, instructions, guidelines, data, material, advice or any other information whether received orally, in printed form, recorded electronically, or otherwise and whether or not labeled as proprietary or sensitive, that is disclosed to a person or that a person becomes aware of during the performance of the Contract.
I agree that I will not reproduce, copy, use, divulge, release or disclose, in whole or in part, in whatever way or form any information described above to any person other than a person employed by Canada on a need to know basis. I undertake to safeguard the same and take all necessary and appropriate measures, including those set out in any written or oral instructions issued by Canada, to prevent the disclosure of or access to such information in contravention of this agreement.
I also acknowledge that any information provided to the Contractor by or on behalf of Canada must be used solely for the purpose of the Contract and must remain the property of Canada or a third party, as the case may be.
I agree that the obligation of this agreement will survive the completion of the Contract Serial No.:
Signature

# ANNEX E, TASK AUTHORIZATION FORM

Contract Number	At STEP 1 a, enter the PWGSC resulting contract number.							
Task Authorization (TA) Number	Inst	ructions to the	TA Authority: Enter the number here.					
Contractor's Name and Address								
Instructions to the TA Authority: Enter the name and addres	s nere.							
Total Estimated Cost of Task (Applicable Taxes extra revisions:	) before	any	\$ Instructions to the TA Authority: Enter the amount here.					
TA Revisions Previously Authorized			Additionty. Enter the amount here.					
Instructions to the TA Authority: the information for the prevassigned revision numbers (the first revision must be identifiauthorized, enter \$0.00. Add rows, as needed	ied as No	o. 1, the second	as No. 2, etc ). If no increase or decrease was					
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	\$ here, as	Instru applicable.	e or Decrease (Applicable Taxes extra) uctions to the TA Authority: Enter the amount					
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	\$		e or Decrease (Applicable Taxes extra) uctions to the TA Authority: Enter the amount					
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	Author \$_	ized Increase	e or Decrease (Applicable Taxes extra) uctions to the TA Authority: Enter the amount					
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.  Authorized Increase or Decrease (Applicable Taxes ext   \$ Instructions to the TA Authority: Enter the an   here, as applicable.								
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	\$		e or Decrease (Applicable Taxes extra) uctions to the TA Authority: Enter the amount					
New TA Revision								
Instructions to the TA Authority: the first revision must be in is authorized, enter \$0.00.	lentified	as No. 1, the se	econd as No. 2, etc. If no increase or decrease					
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	\$		e or Decrease (Applicable Taxes extra) uctions to the TA Authority: Enter the amount					
Total Estimated Cost of Task (Applicable Taxes extra		\$	Instructions to the TA Authority: Enter					
this revision:	,	T	ere, as applicable.					
Contract Security Requirements (as applicable)			,					
This task includes security requirements. At STEP 1 a): check the applicable boxes.  No Yes. Refer to the Security Requirements Checklist (SRCL) annex of the Contract.  Remarks: At STEP 1 a), 2a) or 3, enter the remarks, if any, or enter: "N/A".  Required Work Instructions to the TA Authority: The content of sections A, B, C and D below must be in accordance with the Contract. To view the instructions for Section A, click on the hyperlink.								
SECTION A – Task Description of the Wor	rk Req	uired Instr	uctions for Section A					

SECTION B - Applicable Basis of Payment Instructions for Section 8  SECTION C - Cost Breakdown of Task Instructions for Section 8  SECTION D- Applicable Method of Payment Instructions for Section 8  Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (les) that the content of this Ta is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet  Signature		
SECTION C - Cost Breakdown of Task Instructions for Section C  SECTION D- Applicable Method of Payment Instructions for Section D  Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (les) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet		
SECTION C - Cost Breakdown of Task Instructions for Section C  SECTION D- Applicable Method of Payment Instructions for Section D  Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (les) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet		
SECTION D- Applicable Method of Payment instructions for Section D  Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (les) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet  Signature	SECTION B – Applicable Basis of Payment Instructions for Section B	
SECTION D- Applicable Method of Payment instructions for Section D  Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (les) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet  Signature		
SECTION D- Applicable Method of Payment instructions for Section D  Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (les) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet  Signature	SECTION C - Cost Breakdown of Task Instructions for Section C	
Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (ies) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet  Signature  Date  Name of PWGSC Contracting Authority - Nom de l'autorité contractante de TPSGC  Signature  Date  Contractor's Signature - Signature de l'entrepreneur  Name and title of individual authorized to sign for the Contractor Nom et titre de la personne autorisée à signer au nom de l'entrepreneur		
Authorization - Authorization  By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (ies) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet  Signature  Date  Name of PWGSC Contracting Authority - Nom de l'autorité contractante de TPSGC  Signature  Date  Contractor's Signature - Signature de l'entrepreneur  Name and title of individual authorized to sign for the Contractor Nom et titre de la personne autorisée à signer au nom de l'entrepreneur		
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By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (ies) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet		
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certify (ies) that the content of this TA is in accordance with the Contract.  En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet	Authorization - Authorization	
En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat.  Name of Project Authority - Nom du chargé de projet		
Signature Date  Name of PWGSC Contracting Authority - Nom de l'autorité contractante de TPSGC  Signature Date  Contractor's Signature - Signature de l'entrepreneur  Name and title of individual authorized to sign for the Contractor Nom et titre de la personne autorisée à signer au nom de l'entrepreneur	En apposant sa signature sur cette AT, le chargé de projet ou l'autorité	contractante de TPSGC ou, s'il y a
Name of PWGSC Contracting Authority - Nom de l'autorité contractante de TPSGC  Signature	Name of Project Authority - Nom du chargé de projet	
Nom de l'autorité contractante de TPSGC	Signature	Date
Contractor's Signature - Signature de l'entrepreneur  Name and title of individual authorized to sign for the Contractor Nom et titre de la personne autorisée à signer au nom de l'entrepreneur		
Name and title of individual authorized to sign for the Contractor Nom et titre de la personne autorisée à signer au nom de l'entrepreneur	Signature	Date
Nom et titre de la personne autorisée à signer au nom de l'entrepreneur	Contractor's Signature - Signature de l'entrepreneur	
Nom et titre de la personne autorisée à signer au nom de l'entrepreneur		
Signature Date		
	Signature	Date

# Douglas, Morgan

From: Cleroux, Nancy

**Sent:** September 17, 2020 11:50 AM

**To:** Egan, Tara

Cc: CBSA-ASFC, Contracting-Contrats; Cloutier, Yves; Pedroza Daher, Bruno

 Subject:
 FW: 47419-218907 // REQ#1000348907

 Attachments:
 47419-218907 Contract.pdf; TA Form.docx

Hello Tara

This is a ISTB contract, it was just awarded by PSPC.

Since Bruno is away, I wondering if this can be transferred to your side. (All it requires is a creation of outline agreement.) Perhaps an officer to oversee it.

P.S Stephen is really good with the outline agreements:)

Let me know...

Thank you/Merci

Nancy Cleroux

A/Team Leader

Strategic Procurement Division (SPD) | Finance and Corporate Management Branch

Canada Border Services Agency | Government of Canada

🗠 nancy.cleroux@cbsa-asfc.gc.ca | 🕿 343-551-6900

One Finance / One Procurement / One Team

## Chef d'équipe, p.i.

Division de l'approvisionnement stratégiques (DAS) | Direction générale des finances et de la gestion organisationnelle Agence des services frontaliers du Canada | Gouvernement du Canada

🗠 nancy.cleroux@cbsa-asfc.gc.ca | 🕿 343-551-6900

Une Finance / Un Approvisionnement / Une équipe

From: CBSA-ASFC, Contracting-Contrats < Contracting@cbsa-asfc.gc.ca>

Sent: September 17, 2020 10:33 AM

To: Pedroza Daher, Bruno <Bruno.PedrozaDaher@cbsa-asfc.gc.ca>

Cc: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>; Cloutier, Yves < Yves. Cloutier@cbsa-asfc.gc.ca>; CBSA-ASFC, Contracting-

Contracts < Contracting@cbsa-asfc.gc.ca>; Santiago, Catrina < Catrina.Santiago@cbsa-asfc.gc.ca>; Cleroux, Nancy

<Nancy.Cleroux@cbsa-asfc.gc.ca>

**Subject:** RE: 47419-218907 // REQ#1000348907

Good morning Bruno,

Since you are the officer assigned to this file, this is to let you know we received the contract from PSPC. The requisition can be linked to a PO.

The contract has been uploaded into Apollo:

1000348907 - 47419-218907 Contract

Thank you,

# **Maxime Brisset**

Contracting Oversight and Policy / Surveillance des marchés et des politiques

Maxime.Brisset@cbsa-asfc.gc.ca

Tel / Tél.: 343-551-6935

\*\*Please visit the SPD community page for useful contracting information and instructions\*\*

From: Santiago, Catrina < Catrina. Santiago@cbsa-asfc.gc.ca>

Sent: September 17, 2020 9:34 AM

To: CBSA-ASFC, Contracting-Contrats < <a href="mailto:Contracting@cbsa-asfc.gc.ca">Cloutier, Yves < <a href="mailto:Yves.Cloutier@cbsa-asfc.gc.ca">Yves.Cloutier@cbsa-asfc.gc.ca</a>

Cc: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>

Subject: FW: 47419-218907

PR # 1000348907

Thanks,
Catrina Santiago
Strategic Procurement Services
Border Technologies Innovation Directorate
Mobile: 343-552-4105

From: Daly, Diane < Diane. Daly@cbsa-asfc.gc.ca>

**Sent:** September 17, 2020 7:56 AM

To: CBSA-ASFC, Contracting-Contrats < Contracting@cbsa-asfc.gc.ca>; Santiago, Catrina < Catrina.Santiago@cbsa-

asfc.gc.ca>

Subject: FW: 47419-218907

Please find attached contract. Thank you.

Catrina – please provide contracting with the purchase requisition number, thank you (refer to tab 1).

# Douglas, Morgan

From: Daly, Diane

**Sent:** November 25, 2020 08:30 AM

**To:** CBSA-ASFC, Contracting-Contrats; Egan, Tara

Cc: BTID Procurement Team / Équipe d'approvisionnement DTFI (CBSA/ASFC)

**Subject:** FW: Contract Amendment 002 47419-218907- 1000348907

**Attachments:** 47419-218907 Contract Amendment 002.pdf

Categories: Upload in Apollo and file

Please find attached amendment to the BDO outline agreement. Please confirm receipt thank you.

From: Robin St-Louis

Sent: November 24, 2020 3:37 PM

To: Daly, Diane

Subject: Contract Amendment 002 47419-218907

Hi Diane

Please find attached contract amendment 002 signed by BDO

Thank you



Public Works and Government Services Canada Travaux publics et Services gouvernementaux Canada

#### Purchasing Office - Bureau des achats:

Services Procurement-Instruments Management Division/Approvisionnements de services-Gestion des instruments

des instruments Terrasses de la Chaudière 5th Floor 10 Wellington Street

Gatineau

Ouebec

K1A 0S5

# CONTRACT AMENDMENT MODIFICATION AU CONTRAT

The referenced document is hereby amended: unless otherwise indicated, all other terms and conditions of the contract remain the same.

Ce document est par la présente modifié: sauf indication contraire, les modalités du contrat demeurent les mêmes.

The Vendor/Firm hereby accepts/acknowledges this amendment.

Le fournisseur/entrepreneur accepte la présente modification/en accusé réception.

Harry Lake, Partner

Nov. 24, 2020

WZk

Signature

Date

Name, title of person authorized to sign (type or print) Nom et titre du signataire autorisé (taper ou imprimer)

Return signed copy forthwith

Prière de retourner une copie dûment signée immédiatement

**Comments - Commentaires** 

Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur

131585366PG0003 BDO CANADA LLP 180 Kent Street Suite 1700 Ottawa Ontario K1P0B6 Canada

Title - Sujet TSPS-Business Consulting-Str	ream 2&3				
Contract No N° du contrat		I .	Amendment No N° Modif		
47419-218907/001/ZQ			002		
Client Reference No N° de référence du client 1000348907			<b>Date</b> 2020-11-24		
Requisition Reference No I	N° de la deman				
47419-218907	1				
File No N° de dossier	CCC No./N°	CCC - FMS	No./	N° VME	
005zv.47419-218907				007/1107	
Financial Codes Code(s) financier(s)				GST/HST TPS/TVH	
F.O.B F.A.B.					
Destination	<b>.</b>				
GST/HST - TPS/TVH	_	Duty - Droits			
See Herein - Voir ci-inclus	See Herein - V		us		
Destination - of Goods, Servi Destination - des biens, serv	•				
TECHNOLOGY/TECHNOLO		iction.			
NC REGION	7312				
OTTAWA ON K1A 0L5					
CANADA					
Invoices - Original and two c Factures - Envoyer l'original	•				
Vendors-fournisseurs@cbsa-as		s a:			
National Invoice Reception Un	National Invoice Reception Unit/				
Unite nationals de reception de fac					
105 RUE MCGILL, #260-01   MONTREAL QC H2Y 2E7					
CANADA					
Address Enquiries to: - Adres	sser toutes que	estions à:		Buyer Id - Id de l'acheteur	
St-Louis, Robin				005zv	
Telephone No N° de téléph	one	FAX No N° de FAX			
(613) 858-6185 ( )		( ) -			
Increase (Decrease) - Augme	ntation (Dimin	ution)			
\$0.00	Г				
Revised estimated cost		Currency Type - Genre de devise			
Coût révisé estimatif \$14,746,500.00		CAD			
For the Minister - Pour le Ministre Didtally signed by: StLouis. Robin					
	StL	ouis, F	Rok	DIN: CN = StLouis, Robin C = CA O = GC OU = PWGSC-TPSGC Date: 2020.11.24 14:11:10 -05'00'	



Contract No. - N° du contrat 47419-218907 Client Ref. No. - N° de réf. du client 1000348907 Amd. No. - N° de la modif. 002 File No. - N° du dossier 005zv.47419-218907 Buyer ID - Id de l'acheteur 005zv CCC No./N° CCC - FMS No./N° VME

This amendment no 002 is raised to:

- Remove non-essential articles of the contract; and
- Describe clearly the process to add or to replace a resource to contract 47419-218907.

#### At article 7.1.1 Optional Goods or Services, or both

Delete entire article 7.1.1 Optional Goods or Services, or both

#### At article 7.1.2 Additional Resources Process

Delete entire article 7.1.2 Additional Resources Process

#### At article 7.1.3 Task Authorization, Part F

Delete entire article 7.1.3 Task Authorization, Part F and Replace with

- **F.** Within 5 calendar days of its receipt of the request, the Contractor must provide the Project Authority with a signed and dated response prepared and submitted using the TA form received from the Project Authority, containing as a minimum:
  - 1. the total estimated cost proposed for performing the task or, as applicable, revised task;
  - 2. a breakdown of that cost in accordance with Annex B; and
  - 3. for each resource proposed by the Contractor for the performance of the Work required:

the name of the proposed resource; the resume of the proposed resource; and a demonstration that the proposed resource meets:

- a) the Contract security requirements;
- b) the required minimum Flexible Grid score for the applicable category; and
- c) the required minimum score for the point-rated technical criteria as specified in the RFP #47419-218907/A in Attachment 2 to part 4.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

Travaux publics et Services gouvernementaux Canada

## Purchasing Office - Bureau des achats:

Services Procurement-Instruments Management Division/Approvisionnements de services-Gestion des instruments Terrasses de la Chaudière 5th Floor 10 Wellington Street Gatineau Quebec K1A 0S5

# **CONTRACT - CONTRAT**

**Comments - Commentaires** 

Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur

131585366PG0003 BDO CANADA LLP 180 Kent Street Suite 1700 Ottawa Ontario K1P0B6 Canada

Title - Sujet TSPS-Business Consulting-Stream 2&3					
Contract No N° du contrat	t		Date		
47419-218907/001/ZQ			0-09-11		
Client Reference No N° de référence du client 1000348907					
Requisition No N° de la de 47419-218907	emande				
	CCC No./N° CCC	- FMS No /N°	VME		
020zq.47419-218907	000 140./14 000	- 1 W/O NO./N	VIVIL		
Financial Code(s)			GST/HST		
Code(s) financier(s) B329A, G/L 74425			TPS/TVH		
cost center 192070000					
2000 200000					
F.O.B F.A.B. Destination					
GST/HST - TPS/TVH	Duty - Droits				
See Herein - Voir ci-inclus	See Herein - Vo	ir ci-inclus			
Destination - of Goods, Ser	vices, and Constr	uction:			
Destination - des biens, ser	vices et construc	tion:			
_					
	pecified Herein	tag			
Preci	sé dans les présent	ies			
Invoices - Original and two	conies to be sent	to:			
Factures - Envoyer l'origina	•				
,					
Specified Herein					
Précisé dans les présentes					
Address Francisios to: Adv		tiana à.			
Address Enquiries to: - Adre St-Louis, Robin	sser toutes ques	tions a:	Buyer ld - ld de l'acheteur 020zq		
Telephone No N° de télépl	hono	FAX No N°	-		
(613) 858-6185 ( )	Tone	( ) -	de l'AX		
Total Estimated Cost - Coût	total estimatif	Currency Ty	pe - Devise		
\$14,746,500.00		CAD			
For the Minister - Pour le Ministre Stl. Quis Robin On CN - Stl. Quis Robin C - CA O - GC QU					
StLouis, Robinph: CN = StLouis, Robin C = CA O = GC OU Date: 2020.09.11 10 (23:54-0400)					



Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

#### 7.1 Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work in Annex A.

#### 7.1.1 Optional Goods or Services, or both

The Contractor grants to Canada the irrevocable option to acquire the goods, services or both described at Annex A of the Contract under the same conditions and at the prices and/or rates stated in the Contract. The option may only be exercised by the Contracting Authority and will be evidenced, for administrative purposes only, through a contract amendment.

The Contracting Authority may exercise the option at any time before the expiry of the Contract by sending a written notice to the Contractor.

#### 7.1.2 Additional Resources Process

- 1. The Project Authority will provide the Contractor with the request via email to acquire additional resource(s).
- 2. The request to acquire additional resource(s) will contain details such as, the number of required additional resource(s), the preferred start date and a description of the major tasks to be performed.
- 3. The Contractor must provide the Project Authority, within 5 calendar days of its receipt, the qualifications and experience of the proposed additional resource(s). Each additional resource(s) will be assessed against the flexible grid criteria and point rated criteria as applicable, at Appendix 1 of the Statement of Work in Annex A. If the required number of additional resource(s) cannot be fully met by the Contractor, the required resources will be procured using another method of procurement.

## 7.1.3 Task Authorization

- **A.** Work described at Annex A, Statement of Work, will be performed under the Contract on an "as and when requested basis".
- **B.** With respect to the Work mentioned under paragraph A of this clause,
  - 1. an obligation will come into force only when the Contractor receives a Task Authorization (TA), inclusive of any revisions, authorized and issued in accordance with this clause, and only to the extent designated in the authorized TA;
  - 2. the TA Authority and limit will be determined in accordance with paragraph C of this clause;
  - 3. the Contractor must not commence work until a TA, inclusive of any revisions, has been authorized and issued in accordance with the Contract. The Contractor acknowledges that work performed before a TA, inclusive of any revisions, has been authorized and issued in accordance with the Contract will be done at the Contractor's own risk and expense;
  - 4. the task description, inclusive of any revisions, included in an authorized TA must fall within the scope of the Statement of Work, in Annex A; and

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5. the TA, inclusive of any revisions, will be authorized under the Contract through the use of Annex E Task Authorization Form. An authorized TA is a completed Annex E signed by the TA Authority.

#### C. TA Authority and Limit

The Project Authority may authorize individual TAs, inclusive of any revisions, the sole applicable Contract basis of payment of which is Limitation of Expenditure up to a limit of \$400,000.00 Applicable Taxes extra. Any TA the total value of which would exceed that limit or any revision to a previously authorized TA that would increase the TA total value above that limit, or any revisions to any previously authorized TA the applicable Contract basis of payment of which is firm lot price must be authorized by the Contracting Authority before issuance to the Contractor.

**D.** The authority specified under paragraph C of this clause is granted subject to the sum specified in the Contract under clause 7.6.2 (Canada's Total Liability, Cumulative Total of all authorized TAs not being exceeded.

#### E. TA Process

For each task or revision of a previously authorized task, the Project Authority will provide the Contractor with a request to perform a task prepared using Annex E Task Authorization Form, containing as a minimum:

- o the task or revised task description of the Work required, including:
  - the details of the activities or revised activities to be performed;
  - a description of the deliverables or revised deliverables to be submitted; and
  - a schedule or revised schedule indicating completion dates for the major activities or submission dates for the deliverables, or both, as applicable;
- o the Contract security requirements applicable to the task or revised task;
- the Contract basis (bases) of payment applicable to the task or revised task; and
- o the Contract method(s) of payment applicable to the task or revised task;
- **F.** Within 5 calendar days of its receipt of the request, the Contractor must provide the Project Authority with a signed and dated response prepared and submitted using the TA form received from the Project Authority, containing as a minimum:
  - 1. the total estimated cost proposed for performing the task or, as applicable, revised task;
  - 2. a breakdown of that cost in accordance with Annex B; and
  - 3. for each resource proposed by the Contractor for the performance of the Work required:

the name of the proposed resource; the resume of the proposed resource; and a demonstration that the proposed resource meets: the Contract security requirements.

#### G. TA Authorization

- 1. The TA Authority will authorize the TA based on:
  - o the request submitted to the Contractor pursuant to paragraph F of this clause;
  - the Contractor's response received, submitted pursuant to paragraph F of this clause;
     and
  - the agreed total estimated cost for performing the task or, as applicable, revised task.

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#### H. Minimum Work Guarantee - All the Work - Authorized TAs

- 1. "Maximum Contract Value" means the sum specified in Contract clause 7.6.2 (Canada's Total Liability, Cumulative Total of all authorized TAs); and "Minimum Contract Value" means a fixed amount of \$5,000.00.
- 2. Canada's obligation under the Contract is to request Work in the amount of the Minimum Contract Value or, at Canada's option, to pay the Contractor at the end of the Contract in accordance with paragraph I.3 of this clause. In consideration of such obligation, the Contractor agrees to stand in readiness throughout the Contract period to perform the Work. Canada's maximum liability for Work requested in authorized TAs, performed by the Contractor and accepted by Canada must not exceed the Maximum Contract Value, unless an increase is authorized in writing by the Contracting Authority.
- 3. In the event that Canada does not request Work in the amount of the Minimum Contract Value during the period of the Contract, Canada must pay the Contractor the difference between the Minimum Contract Value and the cost of the Work requested in authorized TAs, performed by the Contractor and accepted by Canada.
- 4. Canada will have no obligation to the Contractor under this clause if Canada terminates the Contract in whole or in part for default.
- I. Periodic Usage Reports Contracts with TAs
  - 1. The Contractor must compile and maintain detailed and current data on its performance of Work required and requested under TAs (inclusive of any revisions) authorized and issued under the Contract.
  - 2. No later than 15 calendar days after the end of each of the reporting periods below, the Contractor must submit to the Contracting Authority and Project Authority a periodic usage report containing, in an electronic spreadsheet (such as MSOffice Excel), the data elements specified in paragraphs J.3 and J.4 of this clause in the order they are presented. Where at the end of a reporting period, no changes are required to be made to the data contained in the periodic usage report submitted for the previous period, the Contractor must submit a "NIL" report to the Contracting Authority and Project Authority.

The reporting periods are defined as follows:

1st quarter: April 1 to June 30; 2nd quarter: July 1 to September 30; 3rd quarter: October 1 to December 31; and 4th quarter: January 1 to March 31.

- 3. For each TA authorized and issued under the Contract, the data must contain the following data elements in the order presented:
- o the TA number appearing on the TA form;
- the date the task was authorized appearing on the TA form;
- the total estimated cost of the task (Applicable Taxes extra) before any revisions appearing on the TA form;
- the following information appearing on the TA form must be included for each authorized revision, starting with revision 1, than 2, etc:

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- the TA revision number;
- the date the revision to the task was authorized;
- the authorized increase or decrease (Applicable Taxes extra):
- the total estimated cost of the task (Applicable Taxes extra) after authorization of the revision;
- the total cost incurred for the task (as last revised, as applicable), Applicable Taxes extra;
- the total cost incurred and invoiced for the task (as last revised, as applicable), Applicable
   Taxes extra:
- the total amount of Applicable Taxes invoiced;
- o the total amount paid. Applicable Taxes included:
- the start and completion date of the task (as last revised, as applicable); and
- the active status (i.e., the percentage of the work completed) of the task (as last revised, as applicable) with an explanation (as applicable).
- 4. For all TAs authorized and issued under the Contract, the data must contain the following data elements in the order presented:
- the sum (Applicable Taxes extra) specified in clause 7.6.2, Canada's Total Liability,
   Cumulative Total of all Authorized TAs, as last amended;
- the total cost incurred for all authorized tasks inclusive of any revisions, Applicable Taxes extra;
- the total cost incurred and invoiced for all authorized tasks inclusive of any revisions,
   Applicable Taxes extra;
- the total amount of Applicable Taxes invoiced for all authorized tasks inclusive of any revisions; and
- the total amount paid for all authorized tasks inclusive of any revisions, Applicable Taxes extra.
- J. Administration of the TA Process Canada Border Services Agency

The administration of the TA process will be carried out by CBSA. This process includes: monitoring, controlling and reporting on expenditures of the Contract to the Contracting Authority.

#### 7.2 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines /standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

#### 7.2.1 General Conditions

2035 (2020-05-28), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

#### 7.2.2 Inspection and Acceptance

The Project Authority is the Inspection Authority. All reports, deliverable items, documents, goods and all services rendered under the Contract are subject to inspection by the Inspection Authority or representative. Should any report, document, good or service not be in accordance with the requirements of the Statement of Work and to the satisfaction of the Inspection Authority, as submitted, the Inspection Authority will have the right to reject it or require its correction at the sole expense of the Contractor before recommending payment.

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# 7.2.3 Non-Disclosure Agreement

The Contractor must obtain from its employee(s) or subcontractor(s) the completed and signed non-disclosure agreement, attached at Annex F, and provide it to the Project Authority before they are given access to information by or on behalf of Canada in connection with the Work.

#### 7.3 Security Requirement

#### SECURITY REQUIREMENT FOR CANADIAN SUPPLIER: Common-PS-SRCL #19

- **7.3.1** The following security requirement (SRCL and related clauses provided by the <u>Contract Security</u> Program apply and form part of the Contract:
  - The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer/Supply Arrangement, hold a valid Facility Security Clearance at the level of Secret, issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC)
  - 2. The Contractor/Offeror personnel requiring access to protected/classified information, assets or sensitive work site(s) must EACH hold a valid personnel security screening at the level of **Reliability Status**, **Confidential** or **Secret** as required, granted or approved by CISD/PWGSC
  - 3. The Contractor/Offeror must not remove any protected/classified information from the identified work site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction
  - 4. Subcontracts which contain security requirements are not to be awarded without the prior written permission of CISD/PWGSC
  - 5. The Contractor/Offeror must comply with the provisions of the:
    - Security Requirements Check List and security guide (if applicable), attached at Annex
    - b. Industrial Security Manual (Latest Edition)

#### 7.4 Term of Contract

#### 7.4.1 Period of the Contract

The period of the Contract is from September 11, 2020 to September 10, 2023.

#### 7.4.2 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to two additional one year period(s) under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least 15 calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

#### 7.4.3 Termination on Thirty Days Notice

Canada reserves the right to terminate the Contract at any time in whole or in part by giving thirty (30) calendar days written notice to the Contractor.

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In the event of such termination, Canada will only pay for costs incurred for services rendered and accepted by Canada up to the date of the termination. Despite any other provision of the Contract, there will be no other costs that will be paid to the Contractor as a result of the termination.

#### 7.5 Authorities

#### 7.5.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Robin St-Louis Title: Supply Specialist

Public Works and Government Services Canada

Acquisitions Branch

Directorate: Professional Services Procurement Directorate

Address: 10 Wellington Street, 5th Floor

Phone: 613-858-6185

E-mail address: robin.st-louis@tpsgc-pwgsc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

## 7.5.2 Project Authority

The Project Authority for the Contract is:

Name: Diane Daly Title: Senior Officer

Canada Border Services Agency

Phone: 343-291-6461

E-mail address: diane.daly@cbsa-asfc.gc.ca

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

#### 7.5.3 Contractor's Representative

The Contractor's Representative for the Contract is:

Name: Carrie Gallo BDO Canada LLP Phone: 613-237-9331

E-mail address: cgallo@bdo.ca

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#### 7.6 Payment

#### 7.6.1 Basis of Payment

#### 7.6.1.1 Authorized TA

#### Firm Price TA

In consideration of the Contractor satisfactorily completing all of its obligations under the authorized TA, the Contractor will be paid the firm lot price specified in the authorized TA, determined in accordance with the basis of payment in Annex A. Customs duties are included and applicable taxes are extra.

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work specified in the authorized TA, unless they have been authorized, in writing, by the Contracting Authority before their incorporation into the Work specified in the authorized TA.

#### TA subject to a Limitation of Expenditure

The Contractor will be paid for its costs reasonably and properly incurred in the performance of the Work specified in the authorized TA in accordance with the basis of payment in Annex A to the limitation of expenditure specified in the authorized TA.

Canada's total liability to the Contractor under the authorized TA must not exceed the limitation of expenditure specified in the authorized TA. Customs duties are included and Applicable Taxes are extra.

No increase in the liability of Canada or in the price of the Work specified in the authorized TA resulting from any design changes, modifications or interpretations of the Work specified in the authorized TA will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been authorized, in writing, by the TA Authority before their incorporation into the Work specified in the authorized TA. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written authorization of the TA Authority. The Contractor must notify the TA Authority in writing as to the adequacy of this sum:

- (a) when it is 75 percent committed, or
- (b) four (4) months before the final delivery date specified in the authorized TA, or
- (c) as soon as the Contractor considers that the authorized TA funds are inadequate for the completion of the Work specified in the authorized TA,

whichever comes first.

If the notification is for inadequate authorized TA funds, the Contractor must provide to the TA Authority, a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

#### 7.6.2 Canada's Total Liability

A. Canada's total liability to the Contractor under the Contract for all authorized TAs, inclusive of any revisions, must not exceed the sum of \$13,050,000.00. Customs duties are included and the applicable taxes are extra.

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- B. No increase in the total liability of Canada will be authorized or paid to the Contractor unless an increase has been approved, in writing, by the Contracting Authority.
- C. The Contractor must notify the Contracting Authority, in writing, as to the adequacy of this sum:
  - 1. when it is 75 percent committed, or
  - 2. four (4) months before the Contract expiry date, or
  - 3. as soon as the Contractor considers that the sum is inadequate for the completion of the Work requested in all authorized TAs inclusive of any revisions, the applicable basis of payment of which is limitation of expenditure contract clause 7.6.1, TA subject to a Limitation of Expenditure],

whichever comes first.

D. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

#### 7.6.3 Method of Payment

The following methods of payment will form part of the authorized TA

#### Single Payment

Canada will pay the Contractor upon completion and delivery of the Work in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract:
- b. all such documents have been verified by Canada;
- c. the Work delivered has been accepted by Canada.

#### **Monthly Payments**

Canada will pay the Contractor on a monthly basis for work performed during the month covered by the invoice in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b. all such documents have been verified by Canada;
- c. the Work performed has been accepted by Canada.

#### 7.6.4 SACC Manual Clauses

A9117C (2007-11-30), T1204 – Direct Request by Customer Department

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# 7.6.5 Electronic Payment of Invoices - Contract

The Contractor accepts to be paid using any of the following Electronic Payment Instruments:

a. Direct Deposit (Domestic and International);

## 7.6.6 Discretionary Audit

C0705C (2010-01-11), Discretionary Audit

#### 7.7 Invoicing Instructions

 The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.

Each invoice must be supported by:

- a. a copy of time sheets to support the time claimed;
- b. a copy of the release document and any other documents as specified in the Contract;
- a copy of the invoices, receipts, vouchers for all direct expenses, and all travel and living expenses;
- d. a copy of the monthly progress report.
- 2. Invoices must be distributed as follows:
  - a. The original and one (1) copy must be forwarded to the address shown on page 1 of the Contract for certification and payment.
     OR
  - b. One (1) copy must be forwarded to the Contracting Authority identified under the section entitled "Authorities" of the Contract.

#### 7.8 Certifications and Additional Information

# 7.8.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire period of the Contract.

#### 7.8.2 Federal Contractors Program for Employment Equity - Default by the Contractor

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and Employment and Social Development Canada (ESDC)-Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the Federal Contractors Program (FCP) for employment equity

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"FCP Limited Eligibility to Bid List" available at the bottom of the page of the Employment and Social Development Canada (ESDC) - Labour's website (https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html#). The imposition of such a sanction by ESDC will constitute the Contractor in default as per the terms of the Contract.

## 7.9 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

## 7.10 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the Articles of Agreement;
- (b) the general conditions 2035 (2020-05-28), General Conditions Higher Complexity Services;
- (d) Annex A, Statement of Work;
- (e) Annex B, Basis of Payment;
- (f) Annex C, Security Requirements Check List;
- (g) Annex D, Insurance Requirements;
- (h) the signed Task Authorizations (including all of its annexes, if any); and
- (i) the Contractor's bid dated July 21, 2020.

## 7.11 Insurance Requirements

The Contractor must comply with the insurance requirements specified in Annex D. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.

The Contractor must forward to the Contracting Authority within ten (10) days after the date of award of the Contract, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

## 7.12 No Responsibility to Pay for Work not performed due to Closure of Government Offices

Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract and those premises are inaccessible because of the evacuation, closure of government offices or there are enhanced measures to restrict access to government premises and as a result no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if there had been no evacuation, closure or restricted access.

If, as a result of any strike or lock-out, the Contractor or its employees, subcontractors or agents cannot obtain access to government premises and, as a result, no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if the Contractor had been able to gain access to the premises.

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## **ANNEX A, STATEMENT OF WORK**

1.0 Title: Business, Leadership and Change Management Professional Services for Canada Border Services Agency - National Capital Region (NCR)

## 2.0 Objective

The Information, Science and Technology Branch (ISTB) of the Canada Border Services Agency (CBSA) requires a variety of business consulting, risk management and project leader professional resource services. These professional services must facilitate Government of Canada business processes, strategic planning requirements, change management initiatives and benefits management opportunities to be integrated into ISTB's business and strategic planning requirements.

The purpose of these services is to augment capacity in the planning and execution of departmental Information Management/Information Technology (IM/IT) initiatives managed by the Information, Science and Technology Branch (ISTB) team on an as and when required basis. The specific work involves providing key support, knowledge, recommendations and strategic planning for senior leadership for new and ever evolving business requirements.

These professional services are required to provide expert level advice, support and thought leadership in specific programs interdepartmentally and with other stakeholders accountable for IM/IT initiatives. This includes, but is not limited to, implementation suggestions, identification of road maps for way forward, expertise/guidance on evolving mandates and risk initiatives, provide resource capacity measurement, business case development, project guidance, change management to support CBSA's renewal and professional services on critical business requirements on an as and when required basis. This will ensure a third party independent view required to provide feedback, monitoring and expertise/recommendations to ensure the strategic component of projects and business initiatives progresses as required.

#### 3.0 Background

CBSA is responsible for providing integrated services supporting national security and public safety priorities while facilitating the free flow of people and goods. CBSA manages this priority through its design, development, implementation and ongoing support of IM/IT tools and systems at the Agency, while maintaining the integrity and availability of all technology infrastructures and applications.

ISTB provides delivery of technology products, applications and services to meet business needs while investing in modern IT infrastructure to maintain, build on and innovate current and future IM/IT Agency initiatives. Currently, CBSA, including CBSA is going through an agency wide reorganization. This requires extensive business and project management expertise. As the development of the branch begins, work on a client support model is just beginning. The evolution of this branch includes developing a new reorganization and change management model to be integrated with other divisions in the agency.

Working with various partners, e.g. Treasury Board Secretariat (TBS), Canada Revenue Agency CRA, and SSC, CBSA ensures all required IM/IT initiatives are strategically aligned with operational requirements and are delivered on time, on budget and in accordance with objectives. CBSA is seeking business professional services on an as and when required basis to provide critical key support for these initiatives.

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## 4.0 Scope of the Work

The Contractor must provide risk management and business consulting professional services on an as and when required basis in the National Capital Region (NCR) as initiated through Task Authorizations. Projects may be in any of the following stages: inception, identification, in the midst of work, proof of concept, pilot, or delivery using traditional and agile methodologies.

The Requirement is for Business Consulting with experience in Government of Canada policies and directives, project management methodologies, processes and relevant frameworks. Business process re-engineering will move manual processes for each project to more standardized risk-based processes and project alignment. Identification, development and implementation of new frameworks, policies, standards and other business best practices will be required.

ISTB would like to integrate benefits management into its project management practices through frameworks, strategies and processes as appropriate. Benefits management is a practice used to track and manage the benefits identified through the delivery of projects, by defining the program and operational key performance indicators (KPI's), understanding and standardizing the data that drives the KPIs, learning from their evaluation and then optimizing the organization through change. The professional services required under this contract will include, but not be limited to the support and delivery of the changes required to enable the management of benefits in ISTB's project management environment including the monitoring of benefits.

The following resources are required for this contract.

#### Stream 2 - Business Consulting/Change Management Stream

- 2.1 Business Analyst Senior
- 2.3 Business Consultant Senior
- 2.8 Business Architect Senior

## Stream 3 - Project Management Services Stream

- 3.2 Project Manager Senior
- 3.3 Project Leader/Executive Senior
- 3.6 Risk Management Specialist Senior

#### 5.0 Tasks

The Contractor must provide support for business consulting, change management and project executive professional services on an as and when required basis as initiated through Task Authorizations (TAs).

Tasks will include, but not be limited to the following:

#### **Business Analyst**

- Advising Senior Management on a range of issues affecting the organization's ability to achieve the project's business objectives
- Identifying opportunities for organizational improvement
- Assisting in the prioritization and assignment of organizational improvements
- Developing and/or implementing an organizational improvement plan, business plan, policies and standards

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- Making recommendations and providing advice for improvements and assisting in developing solutions, scenarios and implementing recommendations
- Preparing and presenting findings, 30and other relevant matters
- Collecting and analyzing information and presenting findings on complex issues, carrying out or coordinating research as required and preparing reports
- Identifying and researching best practices
- Processing problems into solutions or new opportunities/initiatives
- Analyzing, advising on, and implementing business processes, strategies and functions
- Advising on business decisions
- Preparing and advising on contracts structure and enforcement
- Leading and managing various business systems and process improvements (for example, initiating redesign to promote increased efficiencies and reduce overall costs, implementing improvements to automation of process)
- Recognizing market factors and adapting business decisions to the context of the organization's sector and industry
- Implementing and advising on measures to mitigate risk
- Facilitating Joint Application Development (JAD) session and acting as facilitator during workshops
- Translating the business requirements into System/Functional requirements
- Analyzing and documenting the business requirements and delivering work products through the life cycle
- Assessing the organization's capacity/capability to undertake and successfully deliver t an
  initiative or a change
- Consulting stakeholders (individually or by means of facilitating group sessions) to identify comprehensive business requirements
- Documenting business requirements for all stakeholders
- Providing support in analyzing, evaluating and controlling risks, especially related to requirements
- Managing the implementation of an organizational improvement plan to identify, analyze, plan, track and control organizational improvements on a continuous basis; and
- Performing Strengths, Weaknesses, Opportunities and Threats (SWOT) Analysis when producing a business case to determine whether further investment in a project is warranted.

#### **Business Consultant**

- Specifying the organization's objectives, developing policies, standards and plans to achieve objectives
- Advising Senior Management on a range of issues affecting the organization's ability to achieve the business objectives
- Identifying opportunities for, assisting in the prioritization of, and assignment of organizational improvement
- Developing and/or managing the implementation of an organizational improvement plan to identify, analyze, plan, track and control organizational improvements on a continuous basis
- Making recommendations and providing advice for improvements and assisting in developing solutions and implementing recommendations
- Collecting and analyzing information and presenting findings on complex issues, carrying out or coordinating research as required and preparing reports
- Defining and producing business requirement document
- Coaching on business
- Assisting stakeholders with understanding their strategic goals

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- Analyzing stakeholder's business objectives and recommending and developing solutions to address their business problem
- Implementing and evaluating cross-functional decisions that will enable an organization to achieve its objectives
- Assessing the organization's capacity/capability to undertake and successfully deliver an initiative or a change
- Defining, developing and implementing business strategies and plans
- Examining the link between the goals of the organization and how the work is performed to achieve those objectives at strategic and operational levels
- Processing problems into solutions or new opportunities/initiatives, identifying and researching best practices
- Performing Strengths, Weaknesses, Opportunities and Threats (SWOT) analysis; and
- Developing Mission and Vision statements.

## **Business Architect**

The required services may include, but are not limited to the following:

- Developing policies and rules that allow an organization to carry out its mandate and functional responsibilities, and that govern the organization's actual and planned capabilities in terms of data, human resources, communication facilities and management responsibilities
- Conducting an assessment of the project's business architecture, process and performances
- · Recommending changes to improve operational performance
- Ensuring consistency and integration with the organization's and government architectures and business strategies
- Evaluating the feasibility of the architecture and technologies related to a business change
- Developing principles of operation and concept of operations
- Identifying risks associated with the architecture and technologies and recommending risk mitigation
- Advising Senior Management on trends and emerging technologies and their impact on the organization's and government architectures and business strategies
- Recommending alternative solutions, methodologies and strategies
- Assisting in the prioritization and assignment of architectural improvements
- Managing the development and implementation of an architectural improvement plan; and
- Coaching, mentoring and training the organization on business architecture.

## **Project Manager**

- Planning and coordinating project management activities including financial, planning and contracting aspects
- Planning and organizing a project management office
- Giving briefings on progress and concerns of project
- Coordinating and preparing documentation in response to scheduled and unscheduled reports, returns and observations to update management on project progress
- Planning and coordinating the activities of project personnel, internal customers, contractors and other support providers
- Preparing formal work breakdown structure and compliance charts
- Producing draft plans and sections for incorporation into the Project Implementation Plan

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- Preparing draft evaluation plans, criteria and evaluation schedules
- Developing, planning, analyzing, evaluating and prioritizing deliverables and requirements
- Defining and documenting development team objectives
- Determining and obtaining budgetary requirements, composition, roles, responsibilities and terms of reference for the team
- Planning, directing and controlling the activities of a project team within scheduled time and cost parameters
- Monitoring the design, implementation and operations start up of the project against established goals, objectives and milestones
- Reporting progress of the project on an ongoing basis and at scheduled points in the life cycle
- Meeting with stakeholders and other project managers and stating problems in a form capable of being solved
- Preparing plans, charts, tables and diagrams to assist in analyzing or displaying problems
- Working with a variety of project management tools
- Formulating and managing project plans by defining deliverables, identifying key milestones, reviewing project progress, and engaging in ongoing risk management
- Coordinating and directing project team(s) in order to meet project objectives for content, quality, costs, and schedules
- Ensuring management staff is provided with timely and accurate project information and status updates
- Developing project control and reporting procedures and managing changes in operational plan
- Conducting post project reviews/lessons learned
- Contributing to the organization's strategic and business planning initiatives (for example, identifying strategic goals and objectives and implementing initiatives to achieve them, Policy Development, Standards Development and Program Review)
- Assuming leadership at the appropriate phases of planning, action, and evaluation
- Recognizing and taking action on opportunities to combine professional resources through partnering arrangements (for example, multi-disciplinary practices)
- Contributing to development of organizational vision and mission; and
- Coordinates, drafts and prepares for signature formal project documents and reports.

## **Project Leader/Executive**

- Assessing the organization's capacity/capability to undertake and successfully deliver a project in the context of the overall program or portfolio program or portfolio priorities through strategic planning
- Advising Senior Management on a range of issues affecting the organization's ability to achieve the project's business objectives
- Assisting in the prioritization and assignment of projects within the program/portfolio
- Managing several Senior Project Managers, each responsible for an element of the project/program/portfolio and its associated team (for example project and financial management)
- Meeting with organizational executives to ensure all organizational (internal and external) stakeholders are committed to moving forward on the project (for example opportunity evaluation)
- Formulating statements of problems; establishing procedures for the development and implementation of significant, new or modified project, program or portfolio elements to solve these problems, and obtaining approval thereof
- Managing the implementation of a project/program/portfolio to identify, analyze, plan, track and control progress on a continuous basis

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- Making recommendations and providing advice for improvements and assisting in developing solutions and implementing recommendations (for example policy development and standards development)
- Preparing and presenting findings, status and other relevant matters
- Overseeing the development of a Project Business Case (for example business planning and program review)
- Managing Program changes in accordance with the change management process
- Motivating the team to ensure commitment to the program's objectives specifying the general requirements of the project
- Developing project alternatives and identifying their administrative, economic, and technical feasibility and practicality associated policy and organizational change requirements
- Planning, directing, and controlling the activities of a project team within scheduled time and cost parameters
- Producing overall project plans and obtaining approval of preliminary analysis
- Updating and providing briefings to upper management on progress and concerns of the project.

## **Risk Management Specialist**

- Conducting risk assessments and evaluating potential risk and losses
- Identifying project and procurement risks
- · Reviewing and auditing claims
- Recommending alternative solutions, methodologies and strategies for risk mitigation and management
- Assisting in prioritization and assignment of risks
- Assisting in the development and/or implementation of Risk Management Plans
- Developing and managing the implementation of Risk Management Plans (safety programs) to identify, analyze, plan, track, evaluate and control project risks on a continuous basis throughout the project life cycle
- Coaching, mentoring and training project teams in risk mitigation techniques
- Developing and implementing business continuity plans
- Developing crisis and emergency communication and/or management planning strategies
- Reviewing the organization's insurance and risk management programs and making recommendations regarding coverage improvements, administration, loss control and financing mechanisms
- Providing leadership and support to the design, implementation and evaluation of clients products/services performance measures, risk management and risk mitigation strategies
- Documenting process improvements
- Preparing reports for internal or external publication (Corporate Services, Policy, Communications)
- Liaising with and interviewing stakeholders, as required, to obtain, clarify and exchange information, in-order to co-ordinate and manage the Risk Assessment Process
- Identifying, confirming and documenting the risk tolerance for the process, project, program, or strategic risk and using this tolerance to guide all analysis, assessment and recommendations undertaken or produced
- Identifying, confirming and documenting the objectives and priorities specific to the process, project, program or strategic direction being assessed, feasibility studies
- Identifying relevant risks and opportunities (including, but not limited to, economic, political, operational, legal, reputation, technical, organizational, accounting, banking and social risks) that threaten the objectives and priorities

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- Utilizing both quantitative and qualitative techniques, as appropriate, to assess the likelihood that a risk event will occur; and/or the impact if the risk event occurs
- Recommending a ranked-order for risks and opportunities identified
- Recommending and documenting suggested Risk Responses necessary to manage the likelihood and/or impact of the identified risks
- Performing Control Risk Assessments and analysis, which may include statistical sampling and analysis of existing controls
- Assisting with the on-going monitoring of risk and assisting with the implementation of risk response/mitigation strategies
- Preparing draft and finalized risk assessments, briefing notes, presentations and papers related to risk management, and developing and updating risk management plans; and
- Providing advice with respect to risk management best practices and providing guidance and direction to assist in managing risk.

#### 5.1 Common Tasks for All Work Streams

Other common tasks may include, but are not limited to the following:

- Define scope and metrics for dashboards and scorecards
- Support the design, build, and operationalization of dashboards and scorecards and also consider ability to automate by leveraging existing and new technologies
- Support engagement with other sectors and peers as to dashboard requirements
- Design processes to ensure the sustainability and evolution of dashboards and other management tools
- Develop a performance management framework and define associated standards and tools

And in addition for all categories the tasks will include, but not be limited to the following:

- Planning and coordinating project management activities including planning/coordination/guidance and process aspects;
- Working with a variety of stakeholders, provide expert best practice advice/solutions for PMSL projects;
- Provision of documentation such as Statement of Requirements (SOR), project plans, feasibility reports, schedules, project management plans, risk management plans and lessons learned;
- Formulating and managing the project plans by defining deliverables, identifying and providing resources, identifying key milestones, reviewing project progress against milestones, and engaging ongoing risk management;
- Developing and maintaining systems for the management and control of requirements on projects in a manner compatible with client standards and guidelines. This includes communications and consultations with various stakeholders in the process;
- Support of the Project Authority to oversee initiatives within CCSD and on various IM/IT initiatives:
- Support of the Project Authority to oversee the change management process for requirements;
- Provide monthly project progress reports;
- Conducting stakeholder meetings; and
- Working with project teams and other stakeholders, manage the requirements on projects.

On an as- and when-required basis, the key activities to be performed within any work stream may include:

1. Reviewing strategic documents and making necessary adjustments to target pain points and reduce barriers and challenges;

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- 2. Identifying potential changes in the technology service delivery environment, including partnership opportunities both within and outside ISTB;
- 3. Researching relevant organizations to identify leading practices and lessons learned related to modern border management:
- 4. Developing appropriate strategies, plans, recommendations, considerations, and tools and templates to improve service delivery;
- 5. Reviewing and aligning the necessary governance, processes, and procedures for effective service delivery such as providing alignment to CBSA/ISTB Priorities, Integrated Business Plan (IBP), Investment Technology Plan (ITP), CBSA Operational Plan and DPR's.
- 6. Develop governance processes
- 7. Developing a roadmap for the future and documenting high-level implementation considerations and timeframe; and
- 8. Providing analysis and advice in the execution of activities.

#### 6.0 Deliverables

The Contractor must provide the following deliverables as specified in the Task Authorization issued, which can include, but are not limited to:

- Benefits management strategy
- Benefits management performance monitoring strategy
- Cost Optimization Report
- End User Device Rationalization Implementation Plan
- Benefits management implementation plan
- TBS submissions
- Directives, templates, tools and other document necessary to perform benefits management
- Training and training material
- Senior Executive Reporting (such as Dashboards)/Scorecards
- Funding Tracking Management Reports (Projects, funding and programs)
- Capacity planning report
- Risk assessment report
- Pilot and pilot report
- Completed templates/tools to be used as example
- Presentations and/or other communication products
- Guidance, advice and knowledge transfer reports and papers
- Significant accomplishments Report showing all activities completed during the previous period.
- Planned Activities Report showing all activities planned for the next period.
- Unplanned Activities showing all activities completed which were not planned for the period.
- Risks, Issues and Mitigation Report identifying all risks and issues, with probability of occurrence, impact, and measures applied to mitigate the risks.
- Monthly status report
- Business Cases
- Treasury Board Submissions
- Outcomes / Benefit Management Plans
- Independent Third Party Reviews
- Organizational Project Management Capacity Assessments
- Logic Model
- Performance Measurement Strategies

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Project **gating deliverables** should adhere to the following standards:

https://www.canada.ca/en/treasury-board-secretariat/services/information-technology-project-management/project-management/guide-project-gating-it-enabled-projects.html

NOTE: Project Reviews should be in accordance with the TBS Handbook on Project Management Reviews at:

https://www.canada.ca/en/treasury-board-secretariat/services/information-technology-project-management/project-management/independent-reviewers-handbook.html

Deliverables must be submitted in hard and soft copies in the appropriate formats (e.g. MS Project or MS Office Suite applications) or Adobe PDF as identified in the TA. All electronic deliverables must comply with departmental software standards, currently MS Office Suite or Adobe PDF latest version. Where required, CBSA will provide the Contractor with the required forms and templates to meet these standards.

All documents developed and/or updated by each of the Contractor's resources must be provided to the Project Authority for review, approval and signature (as required).

#### 7.0 Client Support

The Client will provide all documentation and information necessary for the Work.

## 8.0 Language Requirements

While proposed resources must be fluent in English, there may be a requirement for specific resources to be fluent in both official languages, which will be specified in the TA.

## 9.0 Work Location

The Contractor's resources will be required to work onsite at CBSA site offices or offsite in the National Capital Region (NCR), which will be identified in the Task Authorization.

CBSA will provide, subject to security requirements, and only to the specified resource personnel, access to identified databases or applications residing on CBSA computers or networks for the sole purpose of executing tasks associated with this Contract. CBSA, at its sole discretion, will identify the nature and characteristics of such access.

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## ANNEX B, BASIS OF PAYMENT

## A- Contract Period (From September 11, 2020 to September 10, 2023)

During the period of the Contract, for Work performed in accordance with the Contract, the Contractor will be paid as specified below.

## 1.0 Professional Fees

The Contractor will be paid all inclusive fixed time rates as follows:

	A
TSPS Stream and Category	All-Inclusive Firm Per Diem Rate (In CAD \$)
Contract Period 1: From Septemb	er 11, 2020 to September 10, 2021
2.1 Business Analyst - Senior	
2.4 Business Consultant – Senior	
2.8 Business Architect – Senior	
3.2 Project Manager - Senior	
3.3 Project Leader/Executive - Senior	
3.6 Risk Management Specialist - Senior	
	All-Inclusive Firm Per Diem Rate (In CAD \$)
TSPS Stream and Category	
	er 11, 2021 to September 10, 2022
2.4 Business Consultant – Senior	
2.8 Business Architect – Senior	
3.2 Project Manager - Senior	
3.3 Project Leader/Executive - Senior	
3.6 Risk Management Specialist - Senior	
	All-Inclusive Firm Per Diem Rate (In CAD \$)
TSPS Stream and Category	***************************************
	er 11, 2022 to September 10, 2023
2.8 Business Architect – Senior	
3.2 Project Manager - Senior	
3.3 Project Leader/Executive - Senior	
3.6 Risk Management Specialist - Senior	
	2.4 Business Consultant – Senior  2.8 Business Architect – Senior  3.2 Project Manager - Senior  3.3 Project Leader/Executive - Senior  3.6 Risk Management Specialist - Senior  TSPS Stream and Category  Contract Period 2: From Septemb  2.1 Business Analyst - Senior  2.4 Business Consultant – Senior  2.8 Business Architect – Senior  3.2 Project Manager - Senior  3.3 Project Leader/Executive - Senior  3.6 Risk Management Specialist - Senior  TSPS Stream and Category  Contract Period 3: From Septemb  2.1 Business Analyst - Senior  2.4 Business Analyst - Senior  2.5 Business Analyst - Senior  2.6 Business Analyst - Senior  2.7 Business Analyst - Senior  3.8 Project Manager - Senior  3.9 Project Manager - Senior

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For the purpose of this Contract, a day is defined as 7.5 hours of work, exclusive of meal breaks. Payment will be made for days actually worked, with no provision for annual leave, statutory holidays and sick leave. If time worked is more or less than a day, the all-inclusive fixed daily rate must be prorated to reflect the actual time worked.

Total Estimated Cost of Professional Fees: \$13,050,000.00

## **B-** Option to Extend the Term of the Contract

This section is only applicable if the option to extend the Contract is exercised by Canada.

During the extended period of the Contract specified below, the Contractor will be paid as specified below to perform all the Work in relation to the Contract extension.

## B-1 Extended Contract Period (From \_\_\_\_\_ to \_\_\_\_)

	TSPS Stream and Category	All-Inclusive Firm Per Diem Rate (In CAD \$)
4	Option Period 1: From expiry of Contract Period 3 to one year later	
4a	2.1 Business Analyst - Senior	
4b	2.4 Business Consultant – Senior	
4c	2.8 Business Architect – Senior	
4d	3.2 Project Manager - Senior	
4e	3.3 Project Leader/Executive - Senior	
4f	3.6 Risk Management Specialist - Senior	

	TSPS Stream and Category	All-Inclusive Firm Per Diem Rate (In CAD \$)
5	Option Period 2: From expiry of Option Period 1 to one year later	
5a	2.1 Business Analyst - Senior	
5b	2.4 Business Consultant – Senior	
5c	2.8 Business Architect – Senior	
5d	3.2 Project Manager - Senior	
5e	3.3 Project Leader/Executive - Senior	
5f	3.6 Risk Management Specialist - Senior	

For the purpose of this Contract, a day is defined as 7.5 hours of work, exclusive of meal breaks. Payment will be made for days actually worked, with no provision for annual leave, statutory holidays and sick leave. If time worked is more or less than a day, the all-inclusive fixed daily rate must be prorated to reflect the actual time worked.

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# ANNEX C, SECURITY REQUIREMENTS CHECK LIST

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Government Gouve of Canada du Ca	ernement inada	Contract Number / Numéro du contrat								
		Security Cl	assification / Classification de UNCLASSIFIED	securite						
LISTE D PART A - CONTRACT INFORMATION / II. Originating Government Department or		ES RELATIVES À LA SE GIUELLE		ale ou Birertion						
Ministère ou organisme gouvernement	al d'origine									
3. a) Subcontract Number / Numéro du co		ame and Address of Subcor	ntractor / Nom et adresse du s	ous-traitant						
Brief Description of Work / Brève descr	ipuon du gavan									
5. a) Will the supplier require access to C Le fournisseur aura-t-il accès à des				No Yes						
5, b) Will the supplier require access to ui Regulations?	nciassified military technical data subje données techniques militaires non clas:			No Yes						
<ol><li>Indicate the type of access required / I</li></ol>	ndiquer le type d'accès requis									
(Specify the level of access using the	is auront-its accès à des renseignemer	nts ou à des biens PROTÉG		No Yes Non Oui						
6 b) Will the supplier and its employees ( PROTECTED and/or CLASSIFIED i Le fournisseur et ses employés (p. e	e.g. cleaners, maintenance personnel)	require access to restricted uront-ils accès à des zones		No Yes Non Our						
6. c) is this a commercial courier or delive S'agit-il d'un contrat de messagene	ry requirement with <b>no</b> overnight store ou de livraison commerciale <b>sans</b> entre			No Yes						
7, a) Indicate the type of information that		r		avoir acces						
Canada 🗸  7. b) Release restrictions / Restrictions re	NATO / OTAl	N L	Foreign / Etranger							
No release restrictions Aucune restriction relative à la diffusion	All NATO countries Tous les pays de l'OTAN		No release restrictions Aucune restriction relative à la diffusion							
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9. Will the sup	plier require acces	is to extremely sensiti	ve iNFOSEC information o s ou à des biens INFOSEC	r assets? de nature extrêmement dé	licate?	✓ No Yes Non Oui				
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11, d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED  Information or data?  Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des										
	renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?									
Dispose				emment department or agen seur et celui du ministère ou		No Yes Non Oui				
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Contract Number / Numéro du contrat

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Government of Canada Gouvernement du Canada

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PART D - AUTHORIZATION / PART 13. Organization Project Authority / C							
Name (print) - Nom (en lettres moulé		Title - Titre		Signature	/ /		
	MO	Exe	cutive Dive	Hors	A		
Telephone No Note telephone いろーカラヌー サイ	Facsimile No N° de		E-mail address - Adresse cour		Date 20	sterac	414,8
14. Organization Security Authority /	Responsable de la séc	urité de l'orga	nisme				og Manada, kavita
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature	MAHAI	RA	D. Oscalosofia
Kavita Maharaj	Security	Advisor		J KAVI	TA	Acceptant for the description of	
Telephone No N° de téléphone 604-830-7764	Facsimile No Nº de	télécopieur	E-mail address - Adresse coul Kavita.Maharaj@cbsa.gc.ca		Date Janu	ary 21, 2020	}
<ol> <li>Are there additional instructions ( Des instructions supplémentaires</li> </ol>				t-elles joinles	5?	No Non	Yes Oui
16. Procurement Officer / Agent d'approvisionnement Name (print) - Nom (en lettres moulées)		Title - Titre		Signature	StLouis Robin	0 / 60 00 /	dby 30.000. 000 Poon C = CA PWSSC 1PSGC 604 11.42.35 -
Telephane № N° de téléphane	Facsimile No N° de	télécopieur	E-mail address - Adresse cor	urriel	Date		
17. Contracting Security Authority / A	utonté contractante en	matière de sé	curité		*	•••••	
Name (print) - Nom (en lettres moulées)		Title - Titre		Signature  Saumur, Jacques 0  Ditector, over, over, overwise envisamur, Jacques 0  Ditector, over, overwise envisamur, Jacques 0  Ditector overwise envisamur, Jacques 0  Ditector overwise envisamur, Jacques 0			×PWGSC-TPSGC, F9
Telephone No N° de téléphone	Facsimile No Nº de	télécopieur	E-mail address - Adresse co	urriel	Date		

Jacques Saumur
Contract Security Officer
Contracts Security Division|Division des contrats sécurité /
Contract Security Program|Programme de sécurité des contrats /
Public Services and Procurement Canada| Services publics et Approvisionnement Canada
Jacques.Saumur@tpsgo-pwgsc.gc.ca
Telephone | Téléphone 613-948-1732
Facsimile | Télécopieur 613-948-1712

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité UNCLASSIFIED

Canada da

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

## ANNEX D, INSURANCE REQUIREMENTS

- 1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- 2. The Commercial General Liability policy must include the following:
  - a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
  - b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
  - c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
  - d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
  - e. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
  - f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
  - g. Employees and, if applicable, Volunteers must be included as Additional Insured.
  - h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
  - i. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
  - j. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.
  - k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
  - I. Litigation Rights: Pursuant to subsection 5(d) of the Department of Justice Act, S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

For the province of Quebec, send to:

Director Business Law Directorate, Quebec Regional Office (Ottawa), Department of Justice, 284 Wellington Street, Room SAT-6042, Ottawa, Ontario, K1A 0H8

For other provinces and territories, send to:

Senior General Counsel, Civil Litigation Section, Department of Justice

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

234 Wellington Street, East Tower Ottawa, Ontario K1A 0H8

A copy of the letter must be sent to the Contracting Authority. Canada reserves the right to codefend any action brought against Canada. All expenses incurred by Canada to co-defend such actions will be at Canada's expense. If Canada decides to co-defend any action brought against it, and Canada does not agree to a proposed settlement agreed to by the Contractor's insurer and the plaintiff(s) that would result in the settlement or dismissal of the action against Canada, then Canada will be responsible to the Contractor's insurer for any difference between the proposed settlement amount and the amount finally awarded or paid to the plaintiffs (inclusive of costs and interest) on behalf of Canada.

- 3. The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs.
- 4.If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- 5. The following endorsement must be included:

Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

# ANNEX E, TASK AUTHORIZATION FORM

Contract Number	I AFCTED 1 o	enter the PWGSC resulting contract number.						
Task Authorization (TA) Number		to the TA Authority: Enter the number here.						
Contractor's Name and Address	Inditiductions	to the 1777 denoted.						
Instructions to the TA Authority: Enter the name and address here.								
Total Estimated Cost of Task (Applicable Taxes extra revisions:	) before any	\$ Instructions to the TA Authority: Enter the amount here.						
TA Revisions Previously Authorized								
Instructions to the TA Authority: the information for the prevassigned revision numbers (the first revision must be identifiauthorized, enter \$0.00. Add rows, as needed	ied as No. 1, the s	second as No. 2, etc ). If no increase or decrease was						
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Inc \$	rease or Decrease (Applicable Taxes extra) Instructions to the TA Authority: Enter the amount ble.						
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Inc \$	rease or Decrease (Applicable Taxes extra) Instructions to the TA Authority: Enter the amount ble.						
TA Revision Number:Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Increase or Decrease (Applicable Taxes extra)  \$ Instructions to the TA Authority: Enter the amount here, as applicable.							
TA Revision Number: Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Increase or Decrease (Applicable Taxes extra)  \$ Instructions to the TA Authority: Enter the amount here, as applicable.							
TA Revision Number:Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Increase or Decrease (Applicable Taxes extra)  \$ Instructions to the TA Authority: Enter the amount here, as applicable.							
New TA Revision								
Instructions to the TA Authority: the first revision must be in is authorized, enter \$0.00.								
TA Revision Number:Instructions to the TA Authority: Enter the number here, as applicable.	Authorized Increase or Decrease (Applicable Taxes extra)    Instructions to the TA Authority: Enter the amount here, as applicable.							
Total Estimated Cost of Task (Applicable Taxes extra this revision:								
Contract Security Requirements (as applicable)								
This task includes security requirements. At STEP 1 a): check the applicable boxes.  No Yes. Refer to the Security Requirements Checklist (SRCL) annex of the Contract.  Remarks: At STEP 1 a), 2a) or 3, enter the remarks, if any, or enter: "N/A".								
Required Work Instructions to the TA Authority: The content of sections A, B, C and D below must be in accordance with the Contract. To view the instructions for Section A, click on the hyperlink.								

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

SECTION A - Task Description of the Work Required Instructions for Section A SECTION B - Applicable Basis of Payment Instructions for Section B SECTION C - Cost Breakdown of Task Instructions for Section C SECTION D- Applicable Method of Payment Instructions for Section D **Authorization - Authorization** By signing this TA, the Project Authority or the PWGSC Contracting Authority or both, as applicable, certify (ies) that the content of this TA is in accordance with the Contract. En apposant sa signature sur cette AT, le chargé de projet ou l'autorité contractante de TPSGC ou, s'il y a lieu, les deux atteste(nt) que le contenu de cette AT respecte les conditions du contrat. Name of Project Authority - Nom du chargé de projet

**Contractor's Signature - Signature de l'entrepreneur** 

Nom de l'autorité contractante de TPSGC

Signature \_\_\_\_\_

Name of PWGSC Contracting Authority -

Signature \_\_\_\_

Date

Date \_\_\_\_\_

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - ld de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

Date

Amd. No. - N° de la modif.

File No. - N° du dossier

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

# ANNEX F, NON-DISCLOSURE AGREEMENT

I,, recognize that in the course of my work as an employee or subcontractor of, I may be given access to information by or on behalf of Canada in connection with the Work, pursuant to Contract Serial No between Her Majesty the Queen in right of Canada, represented by the Minister of Public Works and Government Services and, including any information that is confidential or proprietary to third parties, and information conceived, developed or produced by the Contractor as part of the Work. For the purposes of this agreement, information includes but not limited to: any documents, instructions, guidelines, data, material, advice or any other information whether received orally, in printed form, recorded electronically, or otherwise and whether or not labeled as proprietary or sensitive, that is disclosed to a person or that a person becomes aware of during the performance of the Contract.
I agree that I will not reproduce, copy, use, divulge, release or disclose, in whole or in part, in whatever way or form any information described above to any person other than a person employed by Canada on a need to know basis. I undertake to safeguard the same and take all necessary and appropriate measures, including those set out in any written or oral instructions issued by Canada, to prevent the disclosure of or access to such information in contravention of this agreement.
I also acknowledge that any information provided to the Contractor by or on behalf of Canada must be used solely for the purpose of the Contract and must remain the property of Canada or a third party, as the case may be.
I agree that the obligation of this agreement will survive the completion of the Contract Serial No.:
Signature



Public Works and **Government Services** Canada

Travaux publics et Services gouvernementaux Canada

Purchasing Office - Bureau des achats:

Services Procurement-Instruments Management Division/Approvisionnements de services-Gestion des instruments

Terrasses de la Chaudière 5th Floor 10 Wellington Street

Gatineau

Ouebec

K1A 0S5

## **CONTRACT AMENDMENT MODIFICATION AU CONTRAT**

The referenced document is hereby amended: unless otherwise indicated, all other terms and conditions of the contract remain the same.

Ce document est par la présente modifié: sauf indication contraire, les modalités du contrat demeurent les mêmes

The Vendor/Firm hereby accepts/acknowledges this amendment.

Le fournisseur/entrepreneur accepte la présente modification/en accusé réception.

Harry Lake, Partner A September 17, 2020

Date

Signature

Name, title of person authorized to sign (type or print) Nom et titre du signataire autorisé (taper ou imprimer)

Return signed copy forthwith

Prière de retourner une copie dûment signée immédiatement

**Comments - Commentaires** 

**Vendor/Firm Name and Address** Raison sociale et adresse du fournisseur/de l'entrepreneur

131585366PG0003 BDO CANADA LLP 180 Kent Street **Suite 1700** Ottawa Ontario K1P0B6 Canada

<b>Title - Sujet</b> TSPS-Business Consulting-Str	ream 2&3		
Contract No N° du contrat			ndment No N° Modif
47419-218907/001/ZQ Client Reference No N° de r	éférence du c	001	
1000348907		-09-17	
Requisition Reference No N 47419-218907	l° de la demai	nde	
File No N° de dossier	N° VME		
020zq.47419-218907			
Financial Codes			GST/HST TPS/TVH
Code(s) financier(s)			11-3/1411
F.O.B F.A.B. Destination			
GST/HST - TPS/TVH	Duty - Droits		
See Herein - Voir ci-inclus	See Herein -	Voir ci-inclus	
Destination - of Goods, Servi	•		
Destination - des biens, servi	ces et constr	uction:	
Invoices - Original and two co	-		
Factures - Envoyer l'original o	et deux copie	s a:	
Address Enquiries to: - Adres	ser toutes qu	estions à:	Buyer ld - ld de l'acheteur
St-Louis, Robin			020zq
Telephone No N° de télépho	one	FAX No N° do	e FAX
(613) 858-6185 ( )		( ) -	
Increase (Decrease) - Augmei	ntation (Dimir	ution)	
\$0.00		O	O
Revised estimated cost Coût révisé estimatif		Currency Type	- Genre de devise
\$14,746,500.00		CAD	
For the Minister - Pour le Min	istre StLc	uis, Rob	Digitally signed by: StLouis, Robin  DN: CN = StLouis, Robin C = CA O = GC OU  PWGSC-TPSGC



Contract No. -  $N^{\circ}$  du contrat 47419-218907 Client Ref. No. -  $N^{\circ}$  de réf. du client 1000348907

Amd. No. - N° de la modif. 001 File No. - N° du dossier 020zq.47419-218907

Buyer ID - Id de l'acheteur 020zq CCC No./N° CCC - FMS No./N° VME

This amendment no 001 is raised to:

- Change the Project Authority; and
- Change the Contractor's Representative.

## At article 7.5.2 Project Authority

**Delete** existing article 7.5.2 Project Authority and **Replace with**:

## 7.5.2 Project Authority

The Project Authority for the Contract is:

Name: Ántonio Utano Title: Executive Director

Canada Border Services Agency

Phone: 613-858-4710

E-mail address: antonio.utano@cbsa-asfc.gc.ca

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

## At article 7.5.3 Contractor's Representative

**Delete** existing article 7.5.3 Contractor's Representative and **Replace with**:

## 7.5.3 Contractor's Representative

The Contractor's Representative for the Contract is:

Name: Henry Lake BDO Canada LLP Phone: 613-780-6460

E-mail address: hlake@bdo.ca



Public Works and Government Services Canada Travaux publics et Services gouvernementaux Canada

## Purchasing Office - Bureau des achats:

Services Procurement-Instruments Management Division/Approvisionnements de services-Gestion des instruments

des instruments Terrasses de la Chaudière 5th Floor 10 Wellington Street

Gatineau

Ouebec

K1A 0S5

# CONTRACT AMENDMENT MODIFICATION AU CONTRAT

The referenced document is hereby amended: unless otherwise indicated, all other terms and conditions of the contract remain the same.

Ce document est par la présente modifié: sauf indication contraire, les modalités du contrat demeurent les mêmes.

The Vendor/Firm hereby accepts/acknowledges this amendment.

Le fournisseur/entrepreneur accepte la présente modification/en accusé réception.

Harry Lake, Partner

Nov. 24, 2020

WZk

Signature

Date

Name, title of person authorized to sign (type or print) Nom et titre du signataire autorisé (taper ou imprimer)

Return signed copy forthwith

Prière de retourner une copie dûment signée immédiatement

**Comments - Commentaires** 

Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur

131585366PG0003 BDO CANADA LLP 180 Kent Street Suite 1700 Ottawa Ontario K1P0B6 Canada

Title - Sujet TSPS-Business Consulting-St	tream 2&3				
Contract No N° du contrat			Amendment No N° Modif		
47419-218907/001/ZQ		002			
Client Reference No N° de 1000348907		<b>Date</b> 2020-11-24			
Requisition Reference No	N° de la dema				
47419-218907					
File No N° de dossier	CCC No./N°	CCC No./N° CCC - FMS No./N° VME			
005zv.47419-218907				007/1107	
Financial Codes Code(s) financier(s)				GST/HST TPS/TVH	
F.O.B F.A.B.					
Destination	<u> </u>				
GST/HST - TPS/TVH	Duty - Droits				
See Herein - Voir ci-inclus		See Herein - Voir ci-inclus			
Destination - of Goods, Serv	•				
Destination - des biens, services et construction: TECHNOLOGY/TECHNOLOGIE					
NC REGION					
OTTAWA ON K1A 0L5					
CANADA					
Invoices - Original and two	•				
Factures - Envoyer l'original et deux copies à: Vendors-fournisseurs@cbsa-asfc.gc.c					
National Invoice Reception Unit/					
Unite nationals de reception de fac					
105 RUE MCGILL, #260-01   MONTREAL QC H2Y 2E7					
CANADA					
Address Enquiries to: - Adresser toutes questions à:				Buyer ld - ld de l'acheteur	
St-Louis, Robin				005zv	
Telephone No N° de téléphone FAX No N° de FAX				e FAX	
(613) 858-6185 ( )					
Increase (Decrease) - Augme	entation (Dimir	nution)			
\$0.00					
Revised estimated cost Curren Coût révisé estimatif			cy Type - Genre de devise		
			CAD		
For the Minister - Pour le Mi	nistre		5	Digitally signed by: StLouis, Robin	
StLouis, Robinph: CN = StLouis, Robin c = CA 0 = GC 0U = Date: 2020.11.24 14:11:10 -05'00'					
i e e e e e e e e e e e e e e e e e e e				,	



Contract No. -  $N^{\circ}$  du contrat 47419-218907 Client Ref. No. -  $N^{\circ}$  de réf. du client 1000348907

Amd. No. - N° de la modif. 002 File No. - N° du dossier 005zv.47419-218907 Buyer ID - Id de l'acheteur 005zv CCC No./N° CCC - FMS No./N° VME

This amendment no 002 is raised to:

- Remove non-essential articles of the contract; and
- Describe clearly the process to add or to replace a resource to contract 47419-218907.

#### At article 7.1.1 Optional Goods or Services, or both

Delete entire article 7.1.1 Optional Goods or Services, or both

## At article 7.1.2 Additional Resources Process

Delete entire article 7.1.2 Additional Resources Process

## At article 7.1.3 Task Authorization, Part F

Delete entire article 7.1.3 Task Authorization, Part F and Replace with

- **F.** Within 5 calendar days of its receipt of the request, the Contractor must provide the Project Authority with a signed and dated response prepared and submitted using the TA form received from the Project Authority, containing as a minimum:
  - 1. the total estimated cost proposed for performing the task or, as applicable, revised task;
  - 2. a breakdown of that cost in accordance with Annex B; and
  - 3. for each resource proposed by the Contractor for the performance of the Work required:

the name of the proposed resource; the resume of the proposed resource; and a demonstration that the proposed resource meets:

- a) the Contract security requirements;
- b) the required minimum Flexible Grid score for the applicable category; and
- c) the required minimum score for the point-rated technical criteria as specified in the RFP #47419-218907/A in Attachment 2 to part 4.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.